

## **Booking Form - IIL FOS Masterclass – 26 April 2017**

*Please book now and no later than 21 April 2017.*

*This event is offered to all CII members at £240 per person (inc. VAT) and to non-members at £360 (inc. VAT).*

***Places are limited and as this event will be popular, please let us know if you cannot attend (once booked) and provide us at least 5 working days notice. If you don't, we will not refund your payment but you can substitute delegate(s) at any time. Payment must be made at the time of booking/in advance of the event to secure your place and no invoices will be issued – please use this booking form and the relevant information contained therein.***

Session(s)	Amount paid
Complaints – PM session	£240 member * £360 non-member *
Delegate(s) Name(s)	CII PIN (if relevant)
Address	Daytime Telephone
	Company Name
Postcode	
Email Address	
Signature	

\* Please delete as applicable

**Payment must be made at time of booking – no invoices will be issued.**

- Cheques should be made payable to Branko Ltd and sent to address below
- BACS to 20 32 06 and 00207888 (state company name and send/email this booking form)
- Card payments are processed via PayPal – please call 0800 619 6619 and we will send you a link (you won't need a PayPal account). Please then email/send form.

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