



Insurance Institute of London Visit to BALPA 18 September 2014 John Stembridge-King Head of Organisation









Making every flight a safe flight

Responsibilities of Head of Org

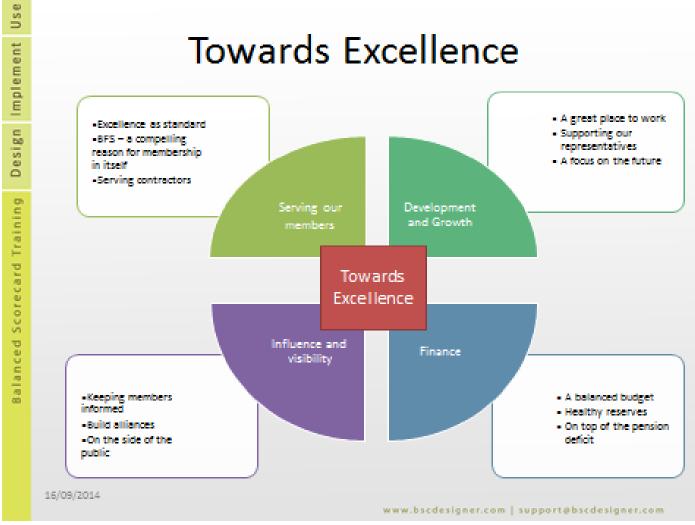
Finance & HR		Governance			
Controls Reports Appraisals		Risk Management KPI Management Ethics & Culture			
	Or	g	Member		
Legal Cases Costs		Building & IT Management Despatch Services			

Culture and Ethics



Making every flight a safe flight





Making every flight a safe flight



Seven Steps.....

- 1. Find a Champion
- 2. Align with core values
- Get endorsement from those that influence the board
- 4. Find out what bothers people
- 5. Use a framework
- 6. Produce a code of ethics
- 7. Make it work

Making every flight a safe flight



The Business Case

Core Ethical Values Expressed in a Code of Ethics Reinforces culture

Influences Conduct Reduces Risk Enhances trust and Reputation

&

Sustains financial performance through recruitment and retention of members

Making every flight a safe flight



Ethics Guide



Making every flight a safe flight



Risk Management



Making every flight a safe flight

Key Risk List



Rank	Vote Ref.	Business Risk	Risk Category	Voting Score	Risk Rating
1	N	Failure to respond to a critical incident [New: identified at Workshop 2]	Operations	19.00	
2	С	Lack of experience in dealing with a major dispute	Strategic	18.40	
3	М	Failure to find and recruit Reps. [New: identified at Workshop 2]	People	18.18	
4	J	Need to stay on the right side of the Law	Legal and Regs,	17.14	•
5	D	A competitor Union gains more momentum – loss of members	Operational	16.00	
6=	E	Inability to complete projects - too many on-going initiatives	Operational	15.50	\bigcirc
6=	L	Lack of focus on opportunities – missing potential for growth	External	15.50	0
8	К	Major loss of member data - data protection issues	Information	15.44	0
9=	G	Inability to recover pension deficit	Financial	15.36	0
9=	Α	Not delivering value to our members – lack visibility	Governance	15.36	0
11	F	Higher expenditure vs. revenue = cash flow problem	Financial	14.84	0
12	I	Major business interruption and loss of systems	Physical	13.72	0
13	н	Inability to retain experienced staff	People	12.56	0
14	В	Lack of alliances – become isolated and seen as a 'lone voice'	Strategic	12.27	0

Key risk map [Inherent risk – before controls]



Catastrophic					
Major		0	K D	JCM	
Moderate			E H	G E A L	
Minor					
Insignificant	The risk map shows an approximate position of risks as voted at the workshop.				
	Remote	Unlikely	Possible	Probable	Highly Probable



Risk Impact

Finance







Status: This version of this Act contains provisions that are prospective. Changes to legislation: There are cutstrawing changes not yet made by the legislation gou ukeditorial team to Track Urow and Labour Relations (Corosidiation) Act 1992, App changes that have aheady been made by the team appear in the content and are referenced with aenotations. (See end of Document for details)



Trade Union and Labour Relations (Consolidation) Act 1992

1992 CHAPTER 52

An Act to consolidate the enactments relating to collective labour relations, that is to say, to trade unions, employers' associations, industrial relations and industrial action. [16th July 1992]

Be it enacted by the Queen's most Excellent Majesty, by and with the advice and consent of the Lords Spiritual and Temporal, and Commons, in this present Parliament assembled, and by the authority of the same, as follows:—

PART I

TRADE UNIONS

CHAPTER I

INTRODUCTORY

Meaning of "trade union"

1 Meaning of "trade union".

In this Act a "trade union" means an organisation (whether temporary or permanent)-

- (a) which consists wholly or mainly of workers of one or more descriptions and whose principal purposes include the regulation of relations between workers of that description or those descriptions and employers or employers' associations, or
- (b) which consists wholly or mainly of-

Making every flight a safe flight



Quasi-corporate status of trade unions.

(1)A trade union is not a body corporate but—

(a)it is capable of making contracts;(b)it is capable of suing and being sued in its own name; and

(c)proceedings for an offence alleged to have been committed by it or on its behalf may be brought against it in its own name.
(2)A trade union shall not be treated as if it were a body corporate except to the extent authorised by the provisions of this Part.
(3)A trade union shall not be registered—
(a)as a company under the Companies Act 2006 or

(b)under the Friendly Societies Act 1974 or the Industrial and Provident Societies Act 1965;

and any such registration of a trade union (whenever effected) is void.

Certification Officer



- Establish a satisfactory system of control over cash holdings, receipts and remittances
- Annual Return with accounts duly audited
- Annual Statement to Members



BRITISH AIR LINE PILOTS ASSOCIATION

STATEMENT TO MEMBERS ISSUED IN CONNECTION WITH THE UNION'S ANNUAL RETURN FOR PERIOD ENDED 31⁵⁷ DECEMBER 2013 AS REQUIRED BY SECTION 32A OF TRADE UNION AND LABOUR RELATIONS (CONSOLIDATION) ACT 1992

Income and Expenditure

The total income of the union for the period was £6,769,786. This amount included payments of £5,780,125 in respect of membership of the union. The union's total expenditure for the period was £5,481,258. The union does not maintain a political fund.

Salary paid to and other benefits provided to the General Secretary, President and members of the Executive

The General Secretary of the union was paid £118,354 in respect of salary and £25,452 in respect of benefits. No other member of the National Executive Committee received a salary or benefits.

Irregularity statement

A member who is concerned that some irregularity may be occurring, or have occurred, in the conduct of the financial affairs of the union may take steps with a view to investigating further, obtaining clarification and, if necessary, securing regularisation of that conduct.

The member may raise any such concern with such one or more of the following as it seems appropriate to raise it with: the officials of the union, the trustees of the property of the union, the auditor or auditors of the union, the Certification Officer (who is an independent officer appointed by the Secretary of State) and the police.

Where a member believes that the financial affairs of the union have been or are being conducted in breach of the law or in breach of the rules of the union and contemplates bringing civil proceedings against the union or responsible officials or trustees, he should consider obtaining independent legal advice.

Auditor's report

Our auditors Chantrey Vellacott of Russell Square House, 10-12 Russell Square, London WC1B 5LF made the attached report on the accounts

BALPA



Legal

- Rule 26
- Matters arising from a Member's employment including criminal proceedings relating to professional duties
- Matters arising from an authorised trade dispute
- Provided by BALPA's Officers or Legal Advisers
- Policy of 'good prospects'
- Granted at the absolute discretion of the NEC





Emergency Service





Making every flight a safe flight



BALPA INCIDENT RESPONSE



Making every flight a safe flight



Any Questions?

Making every flight a safe flight