

**Delegate Name**

**Email Address**

**Telephone Number**

Please indicate your first and second choice sessions and email to insur-ed@cii.co.uk

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| **Session One** (Delegates will choose from one of the following):* Fundamental Dishonesty, Identifying and Managing Fraudulent Claims - Chris Gough & David Sandiford (Mills & Reeve)
* Agents and sub-contractors: the essential law and claims handling tips
* UK and Global economy outlook post Brexit - Neal Bailey (Invesco Perpetual)
* The 5 Pillars of Stress - Julian Hall (Calm People)
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| **Session Two** (choose one of the following): * Innovative Building Methods - Rob Dakin (AXA)
* Cyber 101 - Aaron Yates (Berea)
* “Fintech a threat or an opportunity?” - Philippa Hann (Clarke Willmott LLP)
* Motivating people - Alan Chambers
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| **Session Three** (Delegates will choose from one of the following or have lunch ):* The General Game - Russell Beck, (Impellam)
* Data, data everywhere! - Andrew Moncrieff (Hawkins Forensic)
* \*Lunch
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| **Session Four** (delegates will choose from one of the following):* The General Game - Russell Beck, (Impellam)
* Data, data everywhere! - Andrew Moncrieff (Hawkins Forensic)
* \*Lunch
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| **Session Five** (Delegates will choose from one of the following):* Forensic Accounting for Insurance Claims - Matthew Griffin (Cunningham Lindsay)
* Insurance Valuations - Kevin Terry (Questgates)
* Professionalism - Chris Hewitt (FCA)
* Building Confidence and Personal Impact - Sarah Godfrey (Searchlight)
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| **Session Six** (Delegates will choose from one of the following):* Business Interuption - Martin Almond (Lorega)
* Health & Safety - A Criminal & Civil Perspective - Andrew Hopkin & James Fawcett (Browne Jacobson)
* All change for pensions? - Fiona Tait (Royal London)
* Maslow's theory of motivation - Sarah Godfrey (Searchlight)
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