



Report

Subject: Annual CPD Report 2024-2025

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Council Position: CPD Secretary

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In the council year 2023-2024 we have held 12 General Insurance CPD events to our members, all but 1 were virtual in format. A number of our members also attended a total of 3 events (virtually) hosted by other institutes.

We continue to review the feedback regarding the format of CPD content, however the prevailing opinion is that a virtual context is preferred.

We continue to receive positive feedback from all events held- the vast majority of scores are 3 & 4 (scale of 1-4, with 4 being excellent).

We increased the links between other NERF councils and all CPD events were shared throughout the region. Consequently the majority of our CPD events are now fully booked in advance of the session.

The piloted 'masterclass' of events in 2024 on Marine insurance, with an introduction, intermediate and advanced course were a success, with other institutes now following the format. This is continuing in 2025 with 3 sessions planned on Contractors Insurance. Three sessions are planned for February, March and April 2025 and these are already at capacity.

We continue to aim to include a diverse range of sessions which include soft skills and technical, in order to appeal a wide range of members. We are also looking at arranging assisted training for Diploma study and a visit to the Lloyds/Insurance Museum as unstructured CPD for members in 2025.

A full list of the events that have taken place during the 2024-2025 council year are outlined below:

2024

March

13th March -An Introduction to Marine Cargo Insurance - 1 hour- Alan Hornby £150.00

April

23rd April - Networking - A Professional Approach- 1 hour – Nick Thomas £1201 inc VAT

May

22nd May- Creating Constructive Conversation- 1 hour- Tom Flatau £300 inc VAT

June

12th June - Intermediate Marine Cargo Insurance- 1 hour- Alan Hornby - £150.00

July

10th July - SURE: A new technique to ensure clients have understood your advice - 1 hour- Alan Chandler £275.00

October

1st October- Advanced Marine Cargo Insurance- 1 hour- Alan Hornby - £150.00

9th October - Building Rapport in a Hybrid World – 1 hour – Nick Thomas - £300.00 inc VAT

23rd October - Flood Resilience: An opportunity to mitigate risk – 1 hour – No Charge

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November

18th November- Leadership and motivation in the insurance market- 1 hour- Alan Chandler £354 inc VAT

2025

January

22nd January- Reading, Understanding And Applying Laws- 1 hour- Jeff Heasman- £275 Inc VAT

30th January - The changing Ogden rate and how it will reduce liability premiums – 1 Hour – Alan Chandler - £354 Inc VAT

February

18th February - Contractors Insurance Masterclass - Introduction- 1 hour- Alan Tickner- £310 plus VAT

Thanks must go to Paul Exton and Lauren Walker for their continued support in communicating and hosting events in my absence.

Kind Regards,
Laura Scott FCII

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