

AGM Meeting Minutes



The Insurance
Institute of
Manchester
Chartered Insurance Institute

Location	Etc. Venues, Portland Street		
Date and Time	16:00 21 st April 2022		
Council Present		Apologies	Guests
Paul Heathcote Dina Railean Stephen Lowe Eleanor Moore Danielle Gowrie Fintan Griffin Sandra McDonald Karen Fothergill Marc Hargreaves Karen Shenton	Mike Cranny Daniel Whitehouse Katie Jackson Lisa Petherick	Brad Jackson Caroline Griffiths-Davies Jessica Heaton Rebecca Vidler Mia Romney Craig Stokes Paul Hudson Stephen Lowe Ryan Conroy	
Members Present			
Julia Wolferdale Bob Eccles Lauren Winstanley Rachel Crossley S. Beech Rebecca Webster Mark Farrant Paul Higgins David Ford Adrian Goyfer			
Presidents Address			
Welcome to all and thanks for attending. EM provided housekeeping rules, an overview of formalities for the meeting and agenda.			
Minutes of Last AGM Meeting			
To receive and confirm the minutes of the last AGM. Sandra McDonald proposed and Karen Shenton seconded. Matters Arising – none raised.			
To receive and adopt the Treasurer's Report and Accounts for 2021/22 To receive and adopt the Annual Report of Council for 2021 Thank you to council who contributed to the report.			
President Review 2020 to 2022			
EM become president in April 2020 as pandemic hit, couldn't have foreseen next two years: <ul style="list-style-type: none"> • Sorry for anyone that suffered a loss as a result. • Pandemic has changed the way we work forever – more flexibility and workplace more diverse • EM stated she is the first president to serve double term since the wartime • Built an amazing network over past two years – great place to work full of great professionals • EM states want to continue building on young professionals, promoting insurance as a career, and a very rewarding one! • Structure of IIM changed over past 2 years - introduced MIIndful Manchester in 2020 to provide more support for members, great awareness platform for medical conditions and mental health • Appointed communications officer – Mia Romney, engagement more with members, promote more, be more accessible • Took CPD online, over 100 hours of CPD, even more accessible and inclusive • IIM will be doing hybrid CPD for the foreseeable future • Held fast-track ACII and DipCII, both with a good pass rate • Held jubilee prize event online – will be back in person this year • Held virtual dinner including an awards ceremony for IIM legends • Made Mike Cranny a vice president for life at the 2021 AGM 			

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- Past few years have been challenging for events, especially due to “zoom fatigue”. Despite this held numerous successful events including quiz’s, bingo and exercise classes
- Looking forward to F2F events recommencing including the quiz in the summer
- Linking in with other regional institutes including Leeds, Liverpool and Bolton – improving regional relationships. Twinning with Gibraltar
- Thanks for Vic for showing passing over from her Presidency so well and her continued support over the past two years
- Thanks for Paul Heathcote for being deputy for 2 years and his support in EM unexpected presidency
- EM acknowledged Karen Fothergill for her work whilst she was with the CII and everything she did for the IIM.
- Over past 2 years focusing on improved engagement with PFS, thanks to Craig Stokes.
- Please continue to support the IIM – check website and attend where you can
- EM stated she is looking forward to return of SITC, annual dinner and quiz in person
- Encourage anyone who isn’t involved to get involved – great way to build a massive network of people and build skills

AGM

The proposed President of the Institute for 2022/23 is Paul Heathcote of Marsh Ltd

Fintan Griffin proposed, Sandra McDonald seconded

The proposed Deputy President of the Institute for 2022/23 is Sandra McDonald of McLarens

Paul Heathcote proposed and Marc Hargreaves seconded

To elect the following Vice-Presidents for the session 2022/23

Under rule 8): Victoria Royle, Fintan Griffin and Mike Cranny

To elect the following ex-officio members of the Council for the session 2022/23

Secretary: TBC

Treasurer: Lisa Petherick, Konsileo

Committee Chairperson(s) & Representatives:

CPD: Eleanor Moore, Broadway Insurance Brokers

Education Secretary: Rebecca Vidler, Markerstudy

Events: Daniel Whitehouse, Zurich Insurance

MIIndful Manchester: Karen Shenton, Create Solutions Ltd

Dinner Secretary: Caroline Griffith-Davies, HSB Engineering

Dinners Committee: Sandra McDonald, McLarens

Diversity Officer: Jessica Heaton, Aon Ltd

Regional Forum Officer: Marc Hargreaves, Zurich Insurance

Governance: Katie Jackson, Griffiths & Armour

Liaison Officer: Stacey Sheridan, HSB Engineering

Constitution Officer: Mike Cranny, Create Solutions Ltd

PFS Liaison: Craig Stokes, Pension Advice Specialists

Communications Officer: Mia Romney, Mercer Marsh Benefits

No objections received prior or at the meeting.

Fintan Griffin proposed, Karen Shenton seconded.

To elect the following Council members for the session 2022/23 who are not in named positions:

Dina Railean, Karen Fothergill, Ryan Conroy, Paul Hudson, Stephen Lowe

To appoint a Charities Representative: Brad Jackson, Catalyst Claims

Sandra McDonald proposed, Marc Hargreaves seconded.

To appoint BDO LLP Accountants for the session 2022/23

New Presidents Address

Paul Heathcote (PHe) stated he it is a surprising and unbelievable honour to be elected, especially as IIM enter their 150th year:

- Looking back at past Presidents, PHe is humbled and hopes can match job they did in office.
- Immediately after attending first dinner in Bolton, joined young members committee and been a member since.
- 2005 Bolton president, 2006 joined IIM.
- PHe stated his year in presidency will have no specific theme - main focus in return to normality, whatever that is.
- Learnt some lessons on what we deliver and how.

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- Focus areas will be – succession planning for council, need new people involved in council, provide career path on joining committees and giving full experience.
- Look at diversity with committees and IIM as a whole.
- Look into Manchester's position and sphere of influence of central CII.
- Want to do voluntary activities with council, collectively for Manchester.
- Confident continue to adapt and change when required.
- Without council or committee do not exist – all vital to success.
- Appreciated roles of committees and volunteer work they do.
- PHe thanked Paul Hudson and Danielle Gowrie for arranging the AGM.
- PHe thanks members of council stepping down - Danielle, Emma, Jenny and Steve
- Thanks to Eleanor, and for support she's provided on run up to AGM.
- Welcome to Stacey and Karen joining council.
- Will have two charities - Prevent Cancer based in Manchester and Once upon a smile – supports bereaved children from families.
- PHe will be running Manchester £10k to help raise funds for charities.
- PHe stated intends to throw himself into challenge of Presidency and have fun over next 12 months.
- Hope all members enjoy it as much as Paul intends to.
- IIM is oldest but greatest insurance institute.
- Paul Heathcote passed over to CPD lecture.

Confirmation of date of next AGM – 20th April 2023, as part of 150 Celebration event