



# Continuing Professional Development Certificate

## Slips & falls and Covid-19 hygiene - Insights & solutions for two leading casualty risks

**Date** Friday 9 April 2021

**Time** 2.00 pm - 3.00 pm

**Speaker** Christian Harris, Founder, Slip Safety Services

In this IIL accident webinar, Christian Harris discussed two key areas for any casualty book: the historic largest cause of claims, slips-and-falls; and perhaps the biggest current risk, Covid-19 exposure and how to manage this through hygiene controls. He explained what you need to know on these topics and gave frameworks to work through with your clients.

**By the end of this webinar members would have gained an insight into:**

- The 5 C's of predictable, sustainable casualty insurance profit
- What you can do to reduce slip-and-fall claim frequency and improve defensibility
- What to be aware of when it comes to potential Covid-19 hygiene related claims



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