



The Insurance
Institute of London
Chartered Insurance Institute

Continuing Professional Development Certificate

Invisible disabilities: practical tips for colleagues and clients

Date Thursday 3 December 2020

Time 3.00pm - 4.15pm

Speakers: Lynsey Cross, Moderator, Chair, IIL's Inclusion and Diversity Committee; Sarah Restall, Director, InsideOut Leader board, Rebecca Sheppard, Technology & Administration Services Team Leader, WillisTowersWatson, Ed Mitchell, Pensions Administrator, Willis Towers Watson, Christopher Green, Associate Consultant - Human Capital Solutions Technology, Aon, and Jane Hatton, Founder & CEO, Evenbreak

In this IIL Inclusion & Diversity Committee and iDAWN, webinar the speakers discussed invisible disabilities from a variety of perspectives including mental health, neurodiversity and those living with other invisible conditions.

By the end of this webinar members would have gained an insight into:

- Best practice across the insurance industry
- Explain reasonable adjustments as a whole and provide insight into what is working well across the industry
- How COVID has impacted those living with Invisible Disabilities



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