

# **Continuing Professional Development Certificate**

# Trust, Transparency & Visibility: striking the right balance in the workplace

### **Date**

Monday 16 November 2020

### **Time**

1.00pm - 2.00pm

# **Speaker**

Jeff Heasman, Founder & CEO, Insurance Upskill

In this IIL webinar, Jeff Heasman gave an insight into the key question: was there a link between trust, transparency, visibility, and performance in the workplace? With some people working from home and others back in the office, this webinar examined this link and the impact on productivity in the 'hybrid' workplace.

## By the end of this webinar members would have gained an insight into:

- The challenges faced by employers and employees in an increasingly disconnected workplace
- The relationship between trust, transparency, visibility and performance
- How to implement a strategy to strike the right balance and deliver the best outcomes

