



The Insurance
Institute of London
Chartered Insurance Institute

Continuing Professional Development Certificate

Supporting carers in diverse communities

Date Thursday 12 November 2020

Time 1.00pm - 2.00pm

Speaker Joanna Bedford, Carer Services Co-ordinator, St Joseph's Hospice

In this IIL Inclusion and Diversity webinar, Joanna Bedford discussed the challenges faced by unpaid carers and the support and care St Joseph's provides to families in East London, in three of London's most diverse inner-city boroughs.

By the end of this webinar members would have gained an insight into:

- The role of hospice care in supporting both patients and carers
- The value of carer networks
- How carer networks can engage with hospices to support staff



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

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