



The Insurance  
Institute of London  
Chartered Insurance Institute

# Continuing Professional Development Certificate

**The care crisis and the importance of information, guidance, and advice**

**Date** Monday 19 October 2020

**Time** 1.00 pm - 2.00 pm

**Speaker** Tony Miles Dip PFS, Technical Director, My Care Consultant

## Learning outcomes

In this IIL financial services webinar, Tony Miles discussed the current crisis in social care and provided an update on the government's promise, made back in June 2019, to fix social care and explained why the general public needs far greater access to information, guidance, and advice.

By the end of this webinar members would have gained an insight into:

- The current state of social care (in England) and the need for a robust long- term funding and structural solution to what is often referred to as 'the care crisis';
- The early indications in respect of how this government intends to deliver on its promise to 'fix care once and for all' and
- The ongoing importance of accurate and reliable information, guidance, and advice to help people navigate the complexities of the care system and get the care they need, when they need it.



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.

