



The Insurance  
Institute of London  
Chartered Insurance Institute

# Continuing Professional Development Certificate

## RADA 'Leading in a virtual environment' masterclass

### Date

Thursday 17 September 2020

### Time

12.30pm - 2.00pm

### Speaker

Kate Walker Miles, Communication Skills Tutor, RADA Business

In this IIL collaboration with the Royal Academy of Art (RADA), Kate Walker Miles gave an interactive workshop which enabled delegates to explore their leadership preferences and habits, and expand their range of leadership skills for the virtual stage.

### Learning outcomes or Lecture review

By attending this masterclass, delegates will have gained an insight into:

- How to enhance their vocal presence, resonance, and variation
- The skills needed to build trust and connection with their team in a virtual environment
- Flexibility in personal leadership modes, from compassionate, authoritative, to analytical and inspirational



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.