

#### Chartered

Chartered Insurance Institute

### CHANGE IS GOOD

BY MICHAEL QUIGLEY





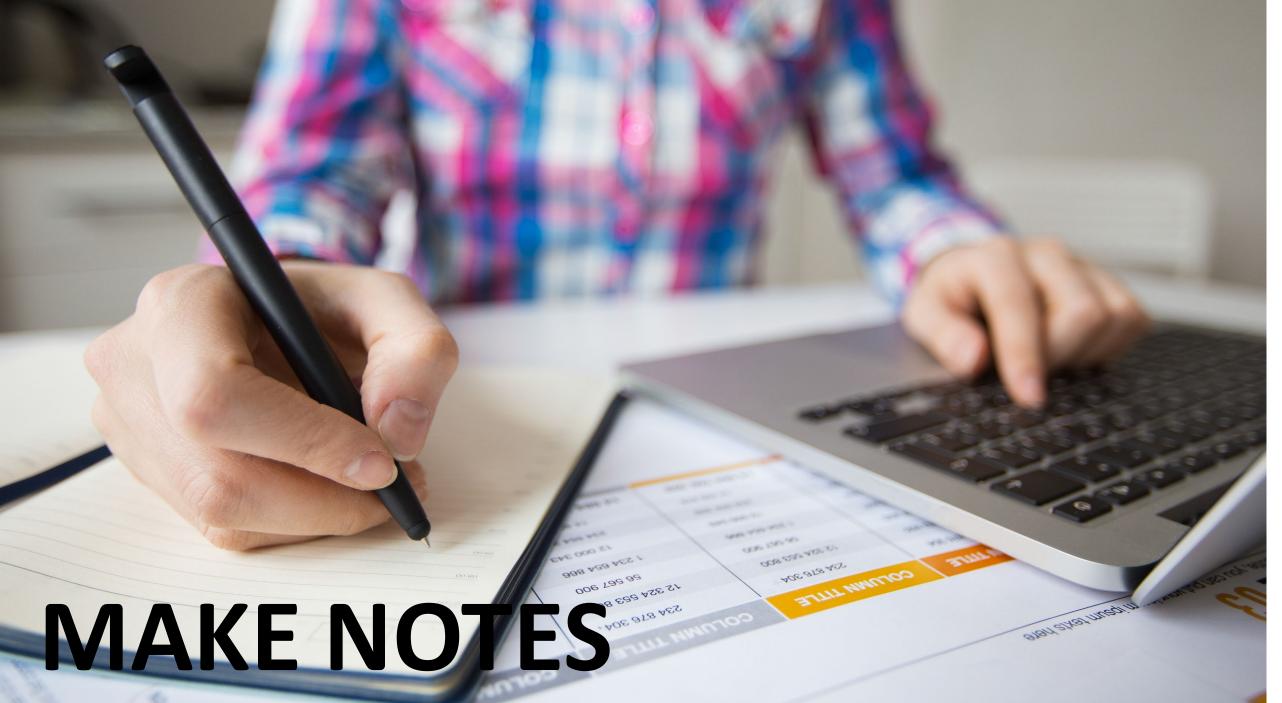


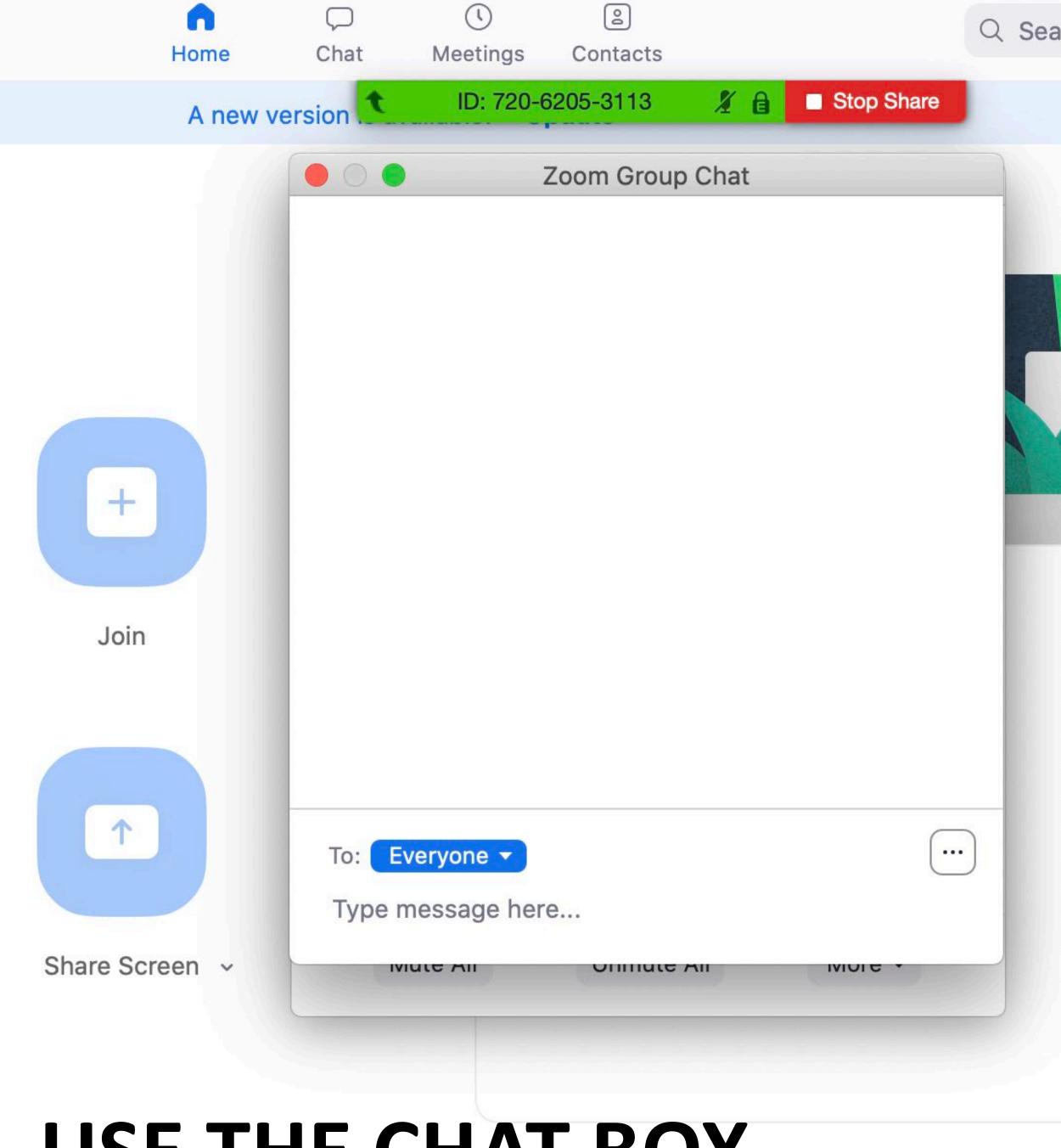
# FOUNDER OF KATAHOLOS

GROWING PEOPLE TO KNOW, TO DO AND TO BE THEIR BEST SELVES THROUGH A JOURNEY OF INTEGRITY, WHOLESOME RELATIONSHIPS AND LOVING KINDNESS.









#### USE THE CHAT BOX

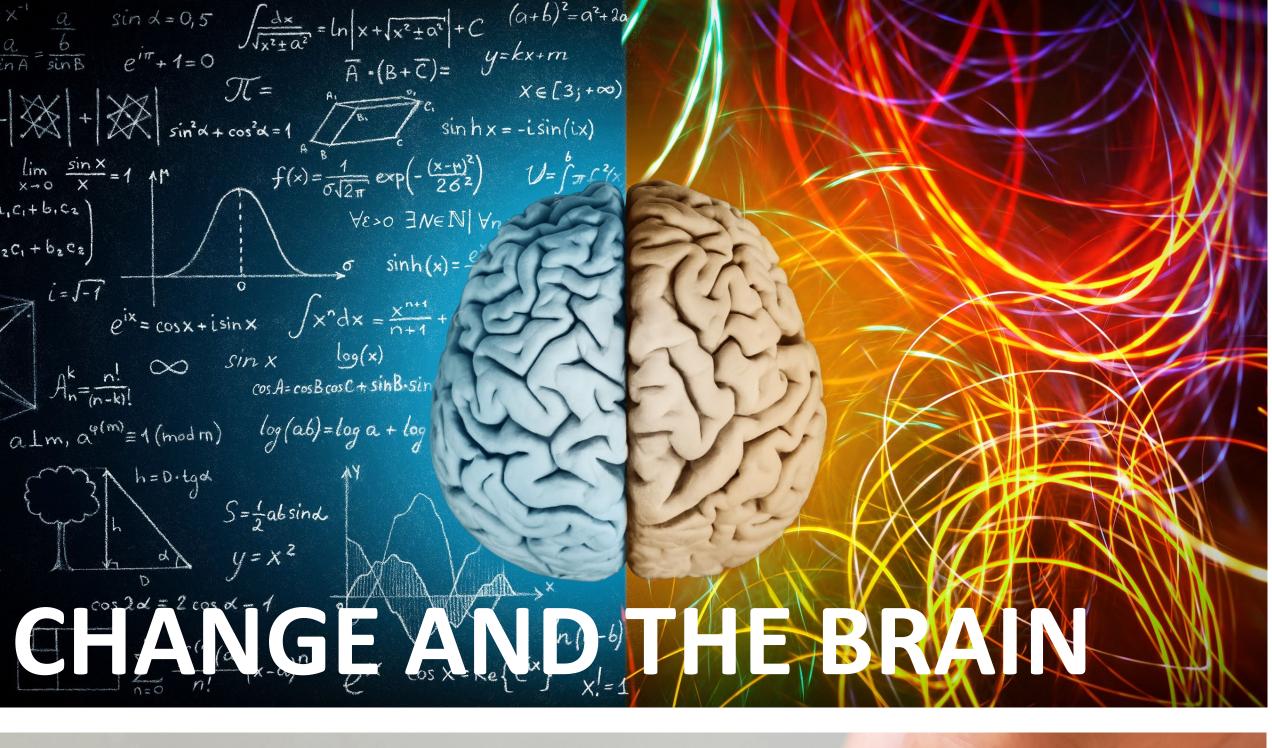
# TODAY WILL GIVE YOU:

- 1. Information
- 2. Thinking Tools
- 3. Practical Tools









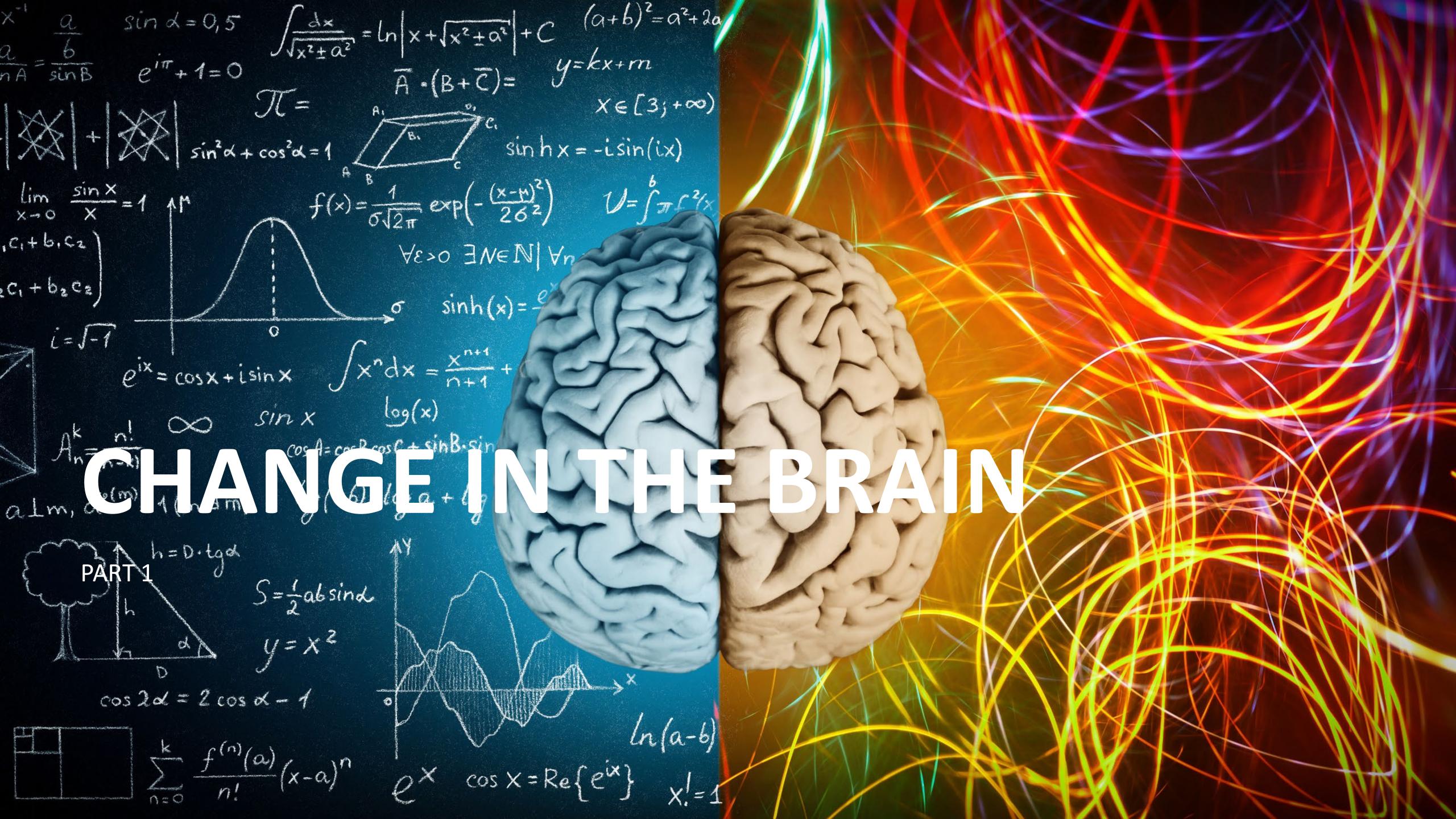




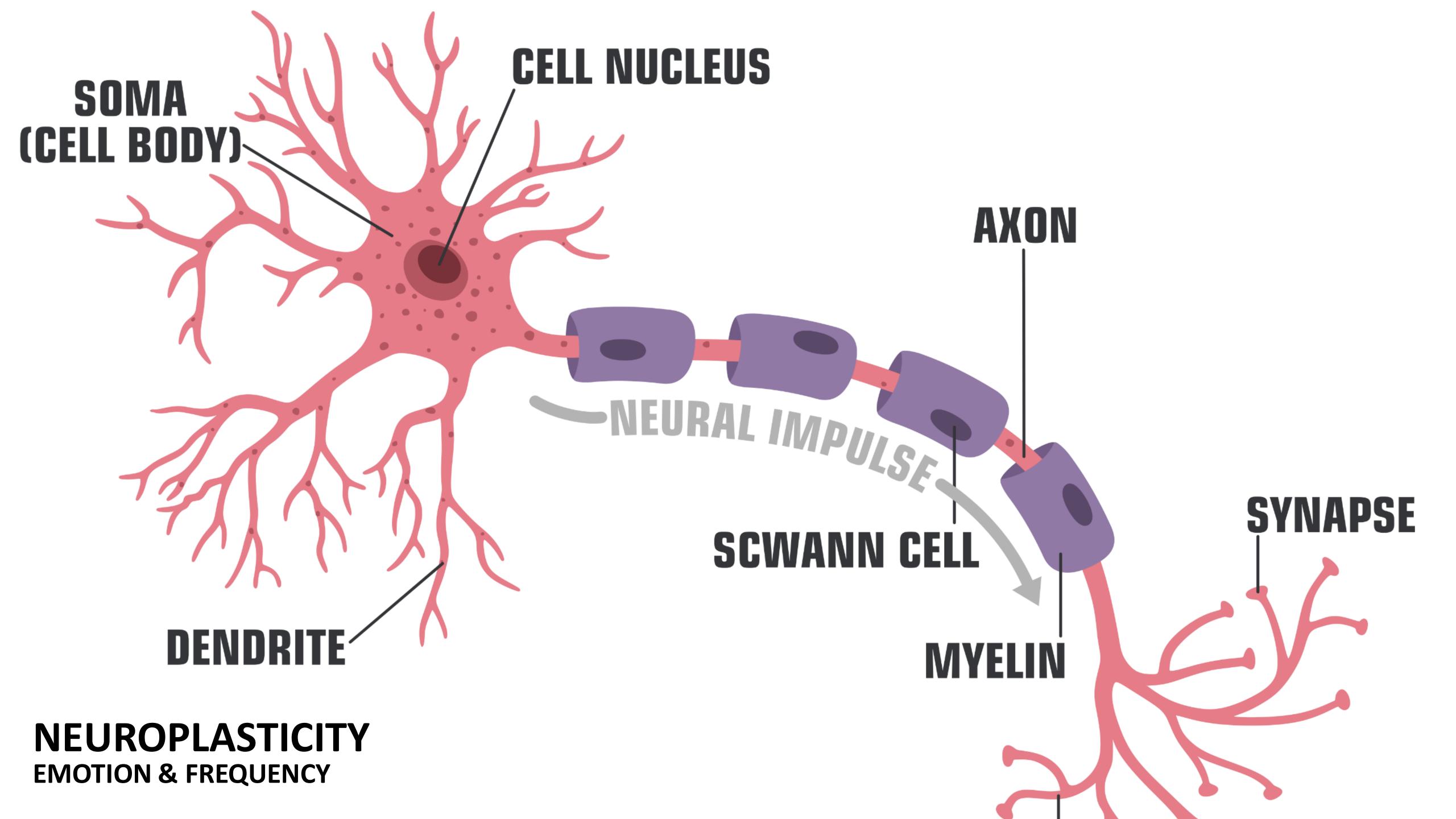
10 YEARS

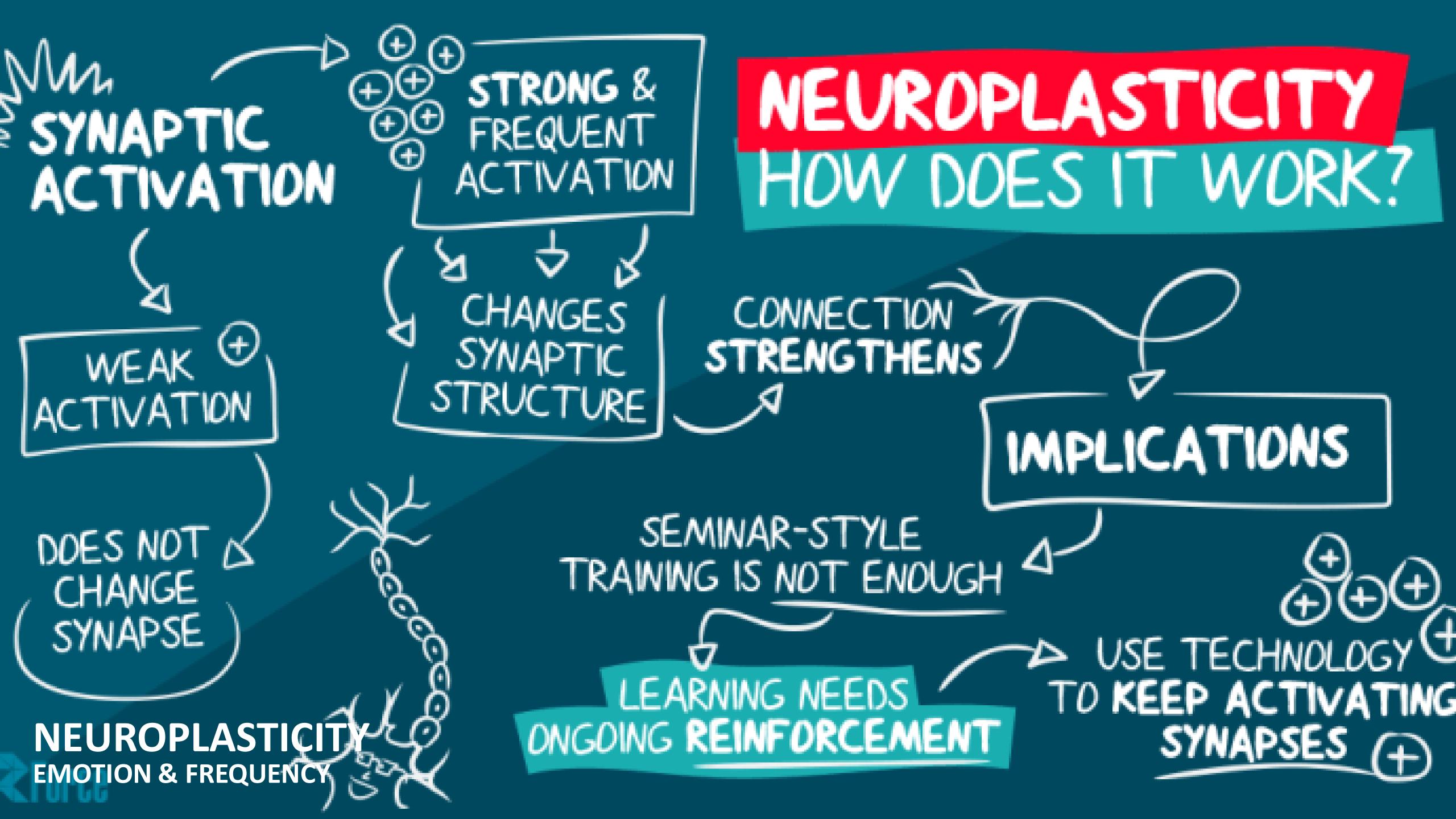
# WHAT CHANGES ARE YOU CURRENTLY CONCERNED ABOUT?

USE THE CHAT BOX FOR YOUR ANSWER













# THINKING TOOLS









Chartered
Chartered Insurance Institut

## GROWTH MINDSET

#### FIXED MINDSET

The belief that skills, intellect, and talents are set and unchangeable.





### **GROWTH MINDSET**

The belief that skills, intellect, and talents can be developed through practice and perseverance.



I'll stick to what I know. Either I'm good at it or not.

**DESIRES** 

I want to learn new things. I am eager to take risks.

It's fine the way it is.
There is nothing to change.

SKILLS

Is this really my best work? What else can I improve?

This is a waste of time; there's a lot to figure out.

**EFFORT** 

I know this will help me even though it is difficult.

It's easier to give up. I'm really not smart.

**SETBACKS** 

I'll use another strategy; my mistakes help me learn.

This work is boring. No one likes to do it.

**FEEDBACK** 

I recognize my weakness, and I know what to fix.

It's easy for him or her. They were born smart. TALENTED PEERS

I wonder how they did it. Let me try to figure it out.







## KEY LEARNING POINTS

- Your brain is designed to adapt and change
- Train your thinking
- How you interpret something is very important

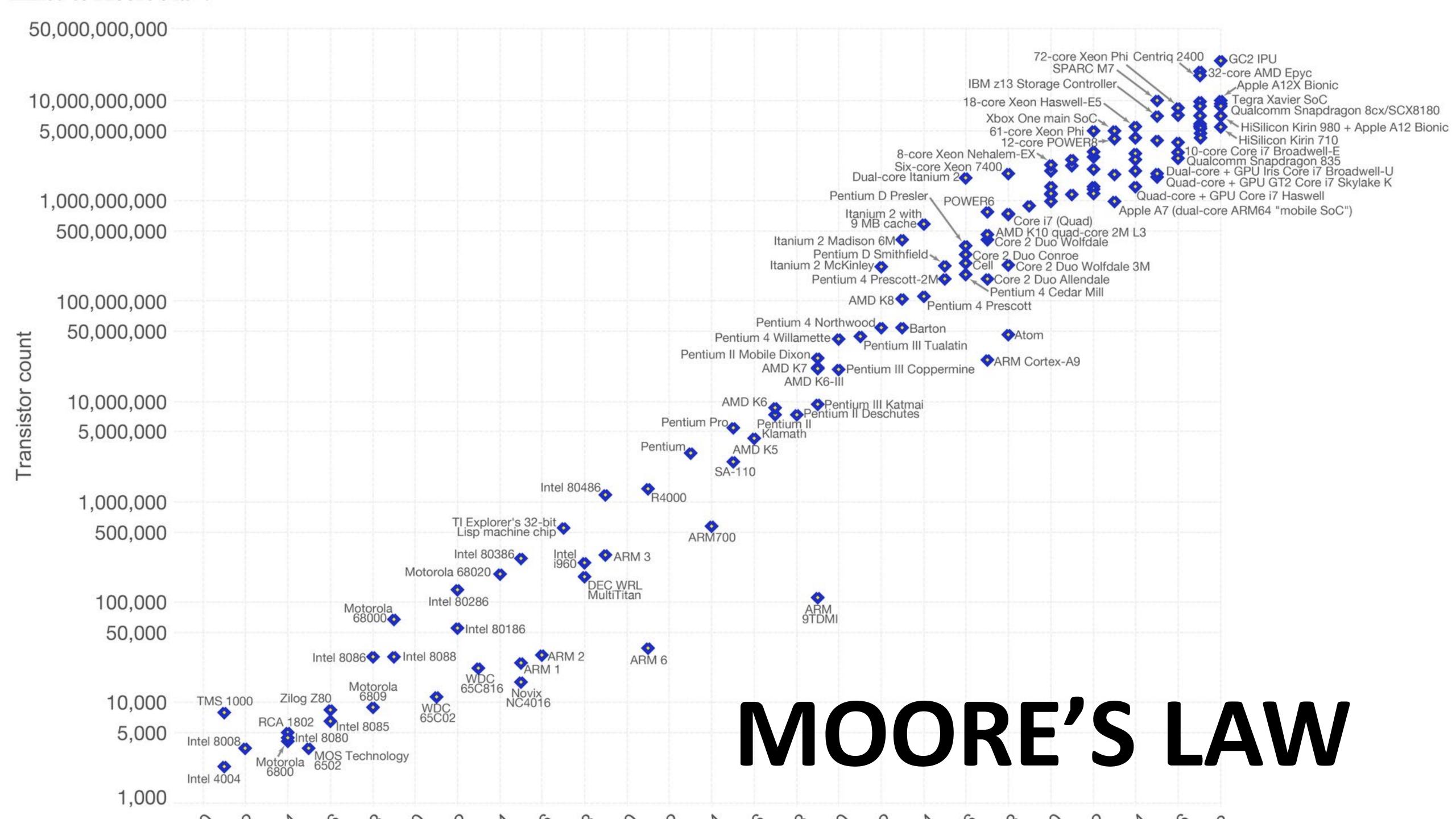


# WHAT CHANGES ARE CURRENTLY OCCURING IN YOUR SECTOR?

USE THE CHAT BOX FOR YOUR ANSWER



## 2 BIG CHANGES









#### THREE WAYS OF THINKING

#### EDWARD DE BONO

- Truth
- Judgement
- Design







# PRACTICAL TOOL

- REFRAMING







## KEY LEARNING POINTS

The speed of technology change is exponential



# WHAT ARE YOUR CURRENT FEARS ABOUT CORONAVIRUS?

USE THE CHAT BOX FOR YOUR ANSWER









### GLOBALISATION

THE POSITIVES AND THE NEGATIVES







# THINKING TOOLS

RATIONAL OPTIMISM



#### RATIONAL OPTIMISM

**EXAMPLES OF RATIONALLY OPTIMISTIC LANGUAGE** 

What do we have to do today?

How can we make the absolute best out of what we have?

How can we use this to our advantage?

What is the most important thing to keep in mind?

How can we collaborate on this?

### GOLDEN CONVERSATIONS

- OPENING COLLABORATIVE QUESTION
- LISTEN AND AFFIRM
- POSITIVE SOLUTION WITH TIMEFRAME





### KEY LEARNING POINTS

Adapt to Globalisation by using:

- Rational Optimism
- Golden Conversations





# WHAT CHANGES IN TECHNOLOGY AND SOCIETY HAVE TAKEN PLACE IN THE LAST 10 YEARS?

USE THE CHAT BOX FOR YOUR ANSWER





### RECOMMENDED READING

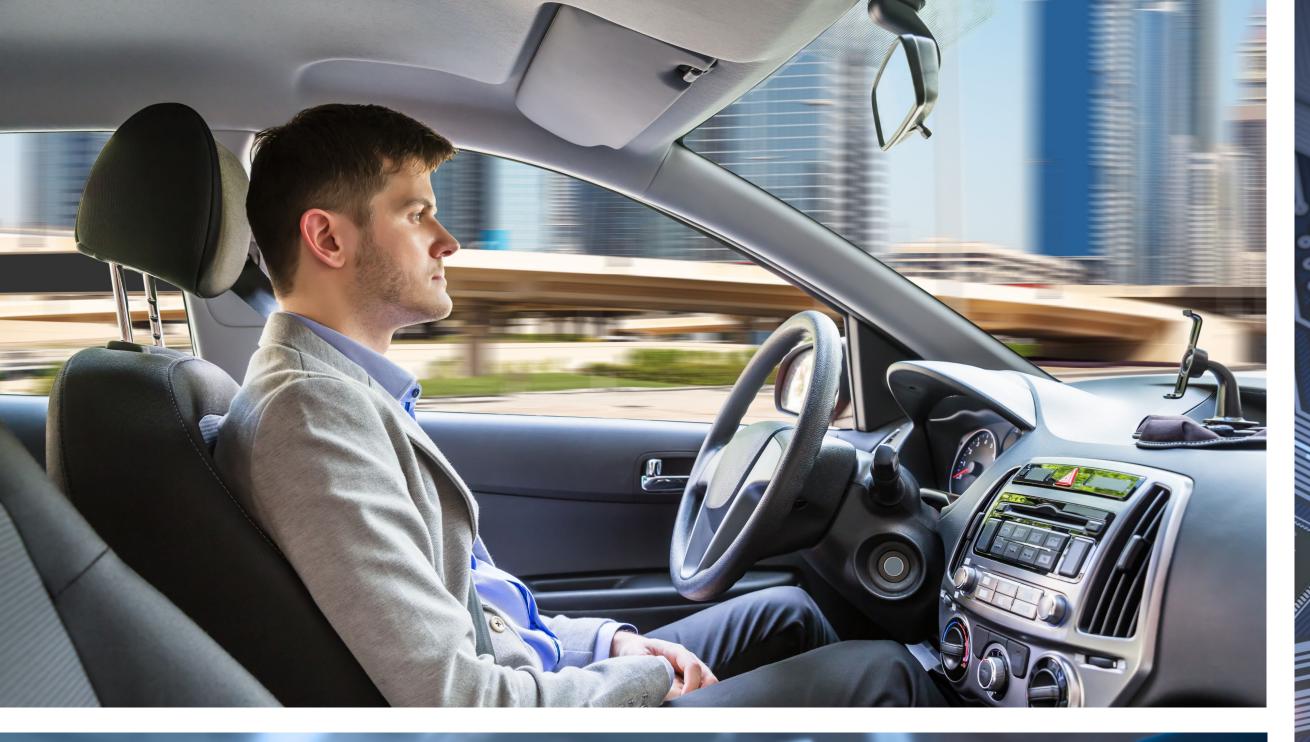
THE FUTURE IS FASTER THAN YOU THINK

How Converging Technologies Are Transforming Business, Industries, and Our Lives

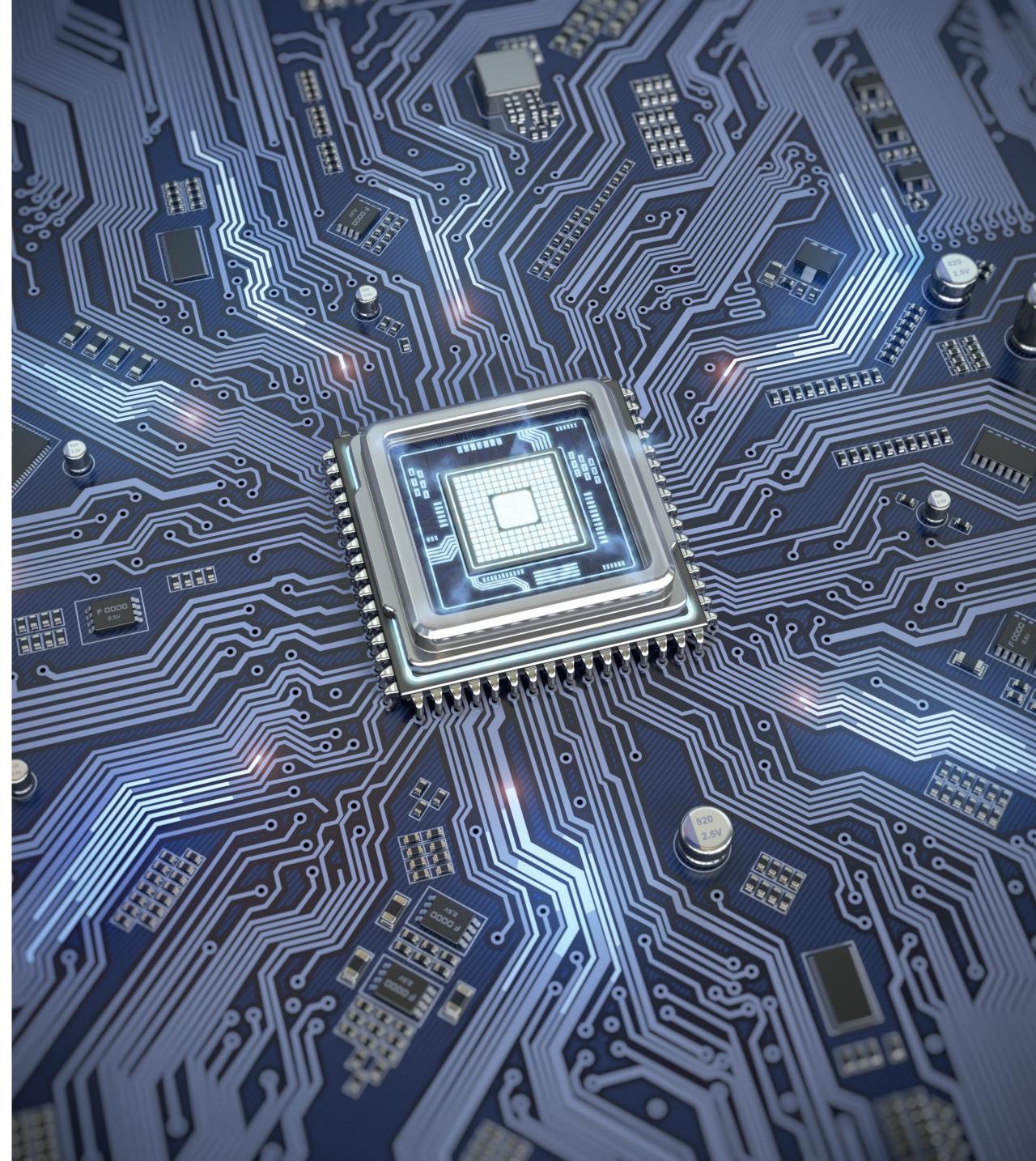
PETER H. DIAMANDIS and STEVEN KOTLER

New York Times Bestselling Authors of

ABUNDANCE and BOLD







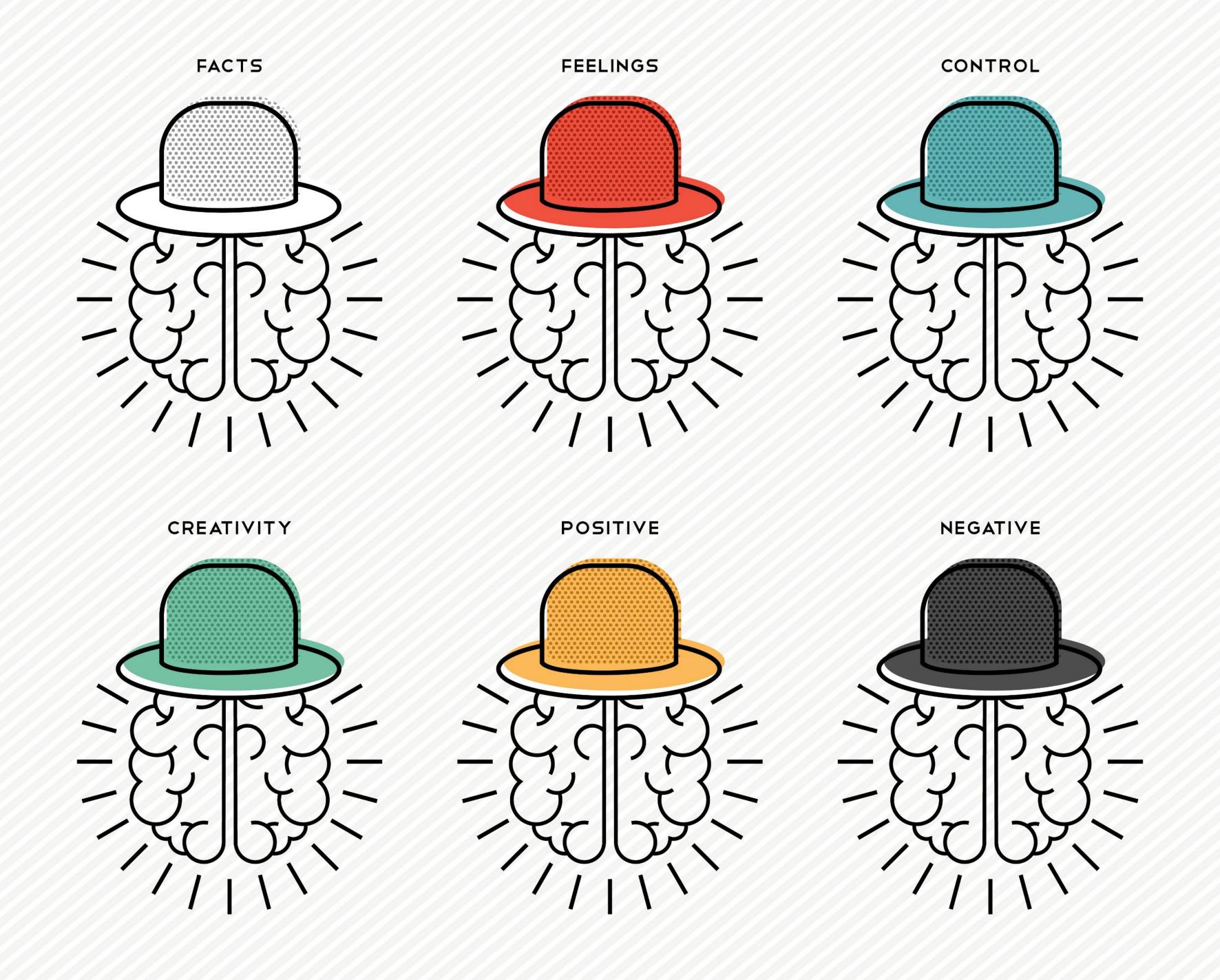






### DE BONO'S SIX THINKING HATS







# HOW TO FORM A NEW HABIT

CUE ROUTINE REWARD





#### NEW HABITS

- AT HOME
- AT WORK
- HEALTH
- BUSINESS
- THINKING



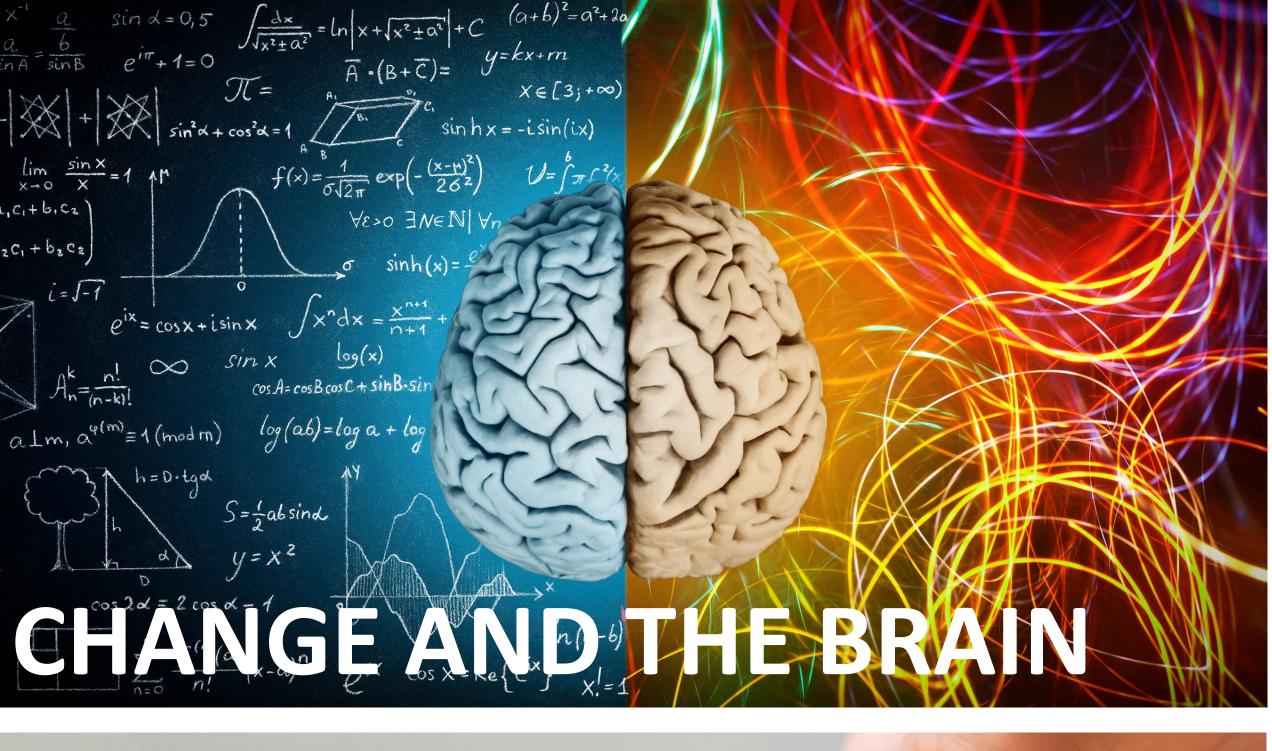




## KEY LEARNING POINTS

More change is coming in the next 10 years than the last 100
Use the 'Thinking Hats' to explore different ways of thinking
Create strong positive habits using cue routine
reward to adapt and change









CHANGES IN THE NEXT 10 YEARS





# ANY QUESTIONS?





WWW.KATAHOLOS.CO.UK

MICHAEL@KATAHOLOS.CO.UK









