



Continuing Professional Development Certificate

Bringing out the best in your team in a digital insurance market

Date Thursday 16 July 2020

Time 12 noon - 1.30pm

Speakers Neil Park, FCII, Insurance Specialist, Fizzwin Ltd, and Caroline Boyd, Business Psychologist, The Manager Hub

Learning outcomes

In this IIL webinar, Caroline Boyd and Neil Park polled participants on how they have found the first 100 days working in a digital only insurance market then reflected on the results and what additional actions we can put in place to make us both happier and more productive.

By attending this event, delegates will have gained an insight into:

- How employees across the market are feeling after over 100 days in a digital market;
- Three areas of focus for managers to actively improve employee engagement remotely;
- Three actions all market employees can take to become happier and more productive in a digital world.



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.