

ANNUAL PROGRAMME REPORT – AGM ON 01/05/2020

Seminars held - 2019/2020

Date	Topic	Hours	Overall event %	Attend again %
08/05/2019	The Human Robot	1	96	100
22/05/2019	Cyber Insurance	1	86	100
11/06/2019	Consequential Loss Following a Chemical Attack	1	100	93
26/06/2019	Thatch Fires	1	100	95
17/07/2019	Driverless Cars	1	100	97
18/09/2019	Southern Region Institutes CPD Event – Everything you need to know about fraud	6	100	98
09/10/2019	Environmental Impairment Liability Insurance	1	88	100
28/10/2019	Flooding – A forensic perspective	1	100	91
14/11/2019	GDPR In Practice	1	96	100
28/11/2019	Everything you ever wanted to know about the MIB	1	100	100
14/01/2020	Cyber Insurance – Part 2	1	96	100
28/01/2020	Appliance Fires	1	92	96
26/02/2020	Can wellbeing really live up to the hype?	1	100	100
Total/averages		18	96.5%	97.7%

Summary of seminars held – 2019/2020

We have held seminars on a range of different topic over the year which have generally been well attended. A Southern Region Institute CPD Event was also held with the Reading, Bournemouth and Guildford institutes which was a great success and positive feedback was received.

We have provided 13 events this year and provided 18 hours of CPD. We have achieved very good averages in relation to the overall feedback for each event and whether attendees would attend future seminars put on by The Insurance Institute of Southampton.

The lunchtime seminars have taken place at both The Ageas Bowl and the Holiday Inn in Eastleigh and the Regional Event took place at the Holiday Inn in Winchester in order to be accessible to members of all Institutes involved in this event.

We have minimised the cost of the lunchtime seminars by offering only tea, coffee, pasties and sausage rolls as opposed to a full buffet lunch and generally we have not had complaints in this regard. We are also looking to hold events at the Zurich auditorium which we can have access to free of charge on Fridays in order to minimise costs by avoiding the room hire charge. We had arranged 2 events to take place to trial out whether this venue would be suitable for our attendees at these seminars, but unfortunately they had to be postponed due to lockdown.

Postponed/forthcoming events - 2020/2021

Date	Speaker	Topic	Comment
13/03/2020	Russell Beck	The Generation Game: A multi-generational workforce	A joint afternoon CPD event with PFS. Postponed due to lockdown.
03/04/2020	David Hertzell	Work of the Insurance Fraud Task Force	Postponed due to lockdown.
27/04/2020	Peter J Staddon	The MGA model	Postponed due to lockdown.
12/05/2020	Tony Bracegirdle	Insuring Ground Risk	Postponed due to lockdown.

Summary of postponed/forthcoming events – 2020/2021

All speakers whose seminars have had to be postponed due to lockdown have confirmed that they are happy to speak later in the year.

There is the possibility going forward of offering a mix of seminars and webinars.

As well as the speakers above, other potential speakers have been contacted, including Geoff Frewin in relation to providing a soft skills seminar on mindfulness at work, and will be followed up following lockdown.

Details of speakers are being shared with and by the Education Secretary for the Bournemouth Institute to assist with access to a wider range of good quality speakers.