**2020 Vision; A General & Financial Services Conference**

Welcome to the 2020 Insurance Institute of Bristol conference. The event promises to deliver a great day of professional development and networking with your fellow members and professionals. An outline of the event’s agenda is detailed below, and you can read more about the sessions overleaf.

Please let us know what you think of the event by completing the online feedback form via the link sent to you after the conference. We would welcome constructive feedback on how to make the event as useful as possible to our delegates. Your CPD Certificate will be available to download after you have submitted your feedback.

We hope you have a fantastic day!

**Date**

Thursday 23 January 2020



**Location**

The Bristol Pavilion

Gloucestershire Cricket

The Brightside Ground

Nevil Road

Bristol BS7 9EJ

**Travel & Car Parking**

**DRIVING**

Exit M32 at Junction 2 (Fishponds and Horfield). Take the exit off the roundabout - Muller Road - AA signposted ‘County Cricket Ground’. If coming from the north (M4) this is the 3rd exit, if coming from the City Centre this is the 1st exit. After approximately 1 mile turn left into Ralph Road. At the end turn left and then first right into Kennington Avenue. At the T junction turn left into Nevil Road and the Grace Gates are in front of you. Note: Some Sat. Nav systems show Lancashire Avenue for postcode BS7 9EJ. This road borders the County Ground, off Nevil Road where the entrance is located.

**PARKING**

Free on-site parking via Nevil Road entrance. For special access needs or other requirements please contact the venue direct.

**PUBLIC TRANSPORT**

**RAIL:**

Bristol Temple Meads train station (City Centre) is approximately 2 miles from the County Ground; taxi fare approximately £9.00. Bristol Parkway station is approximately 3 miles from the County

Ground & located north of the city

**BUS:**

From the City Centre, services 73, 75, 76 and 77 will take you along the Gloucester Road and bring you within 100 yards of the County Ground. From Bristol Temple Meads railway station, Nos. 8 or 9 will take you to the bus station and then catch one of the above from the Central Bus Station, the No 70 runs to Ashely Down Road, to the rear of the cricket ground or No 71 takes you directly from Bristol Temple Meads to Gloucester Road.

**We will be taking photographs throughout this event which may be used on our website and social media to promote the activities of the Insurance Institute of Bristol. If you do not wish your picture to be taken or used in this way, please make sure you let the organisers know when you arrive.**

**Refreshments**

Tea, coffee & juice will be available during the refreshment breaks. A buffet lunch will also be provided.

If you have any special dietary requirements or any other particular needs that were not stated on your booking form or advised to Emily Westacott subsequently, please contact [emily.westacott@cii.co.uk](mailto:emily.westacott@cii.co.uk) to discuss.

**Dress Code**

Business attire for the day

**Wi-Fi**

Free Wi-Fi will be available to all delegates and the code will be advised on the day

**Conference Chair**

Richard Smith FCII, Vice President, Insurance Institute of Bristol

**Conference Manager**

Emily Westacott, Regional Membership Executive, Chartered Insurance Institute

**Conference Speakers**

Chris Morter ACII President, Insurance Institute of Bristol

Matthew Hartigan ACII HIGOS Insurance Brokers Ltd

Alex Tong ACII QBE

Jason Howes A.inst.S.M.M Allianz

Karen Brown ACII Insurance Institute of Bristol

Sandra Paul Prestwood Software Ltd

Steve Green ACII Steve Green Consultancy Ltd

Steve White BIBA

Deepak Sohal Cert CII Zurich

Andrew Burton Andrew Burton Coaching Ltd

Alison Cooper FCII Dip PFS ACT One Training Services Ltd

Fran Burgess Zing 365 Ltd

Melissa Collett Chartered Insurance Institute

Debbie Sturge ACII University of West of England

**AGENDA**

**8:30 – 9:15 Registration, refreshments and networking**

9:15 – 9:30 Welcome

*Richard Smith FCII, Vice President, Insurance Institute of Bristol*

*Chris Morter ACII, President, Insurance Institute of Bristol*

9:30 – 9:45 Opening Address

*Steve White, BIBA*

9:45 – 11:00 Plenary & Question Time

*Matthew Hartigan ACII, Managing Director, HIGOS Insurance Brokers Ltd*

*Alex Tong ACII, Southern Regional Manager, QBE*

*Jason Howes* A.inst.S.M.M*, Southern Regional Manager, Allianz*

*Karen Brown ACII, Past President, Insurance Institute of Bristol*

*Sandra Paul, Prestwood Software Ltd*

*Steve Green ACII, Managing Director, Steve Green Consultancy Ltd*

*Steve White, CEO, BIBA*

**11:00 – 11:15 Refreshment Break**

11:15 – 11:30 MSc Risk Management and Insurance

*Debbie Sturge ACII, Course Director, University of West of England*

11:30 – 12:40 Carousel Sessions

*Please choose 2 sessions and email* [*emily.westacott@cii.co.uk*](mailto:emily.westacott@cii.co.uk) *with your choices*

**Cyber Insurance into 2020 & beyond;** *Deepak Sohal Cert CII, Zurich*

**Give clients confidence and clarity using cashflow modelling***; Sandra Paul, Prestwood Software Ltd*

**Wellbeing in Insurance and Financial Services***; Andrew Burton, Andrew Burton Coaching Ltd*

**12:40 – 13:30 Networking Lunch**

13:30 – 14:00 Chartered Insurance Institute

*Melissa Collett, Director of Professional Standards, CII*

14:00 – 15:10 Carousel Sessions

*Please choose 2 sessions and email* [*emily.westacott@cii.co.uk*](mailto:emily.westacott@cii.co.uk) *with your choices*

**Financial Resilience for Women,** *Alison Cooper* FCII Dip PFS*, ACT One Training*

*Services Ltd*

**Embedding/Value of Learning Culture in Insurance and Financial Services,** *Fran Burgess***,**

*Zing 365 Ltd*

**Professional Standards,** *Melissa Collett, Director of Professional Standards, CII*

**15:10 – 15:30 Refreshment Break**

15:30 – 16:00 Closing Address

**16:00 Conference Closes**

*Bar & networking*