



The Insurance
Institute of London
Chartered Insurance Institute

Continuing Professional Development Certificate

Lloyd's three priorities

Date: Thursday 7 November 2019

Time: 1.10pm - 1.55pm

Speaker: John Neal, CEO, Lloyd's

In this London Market lecture John Neal talked about the conditions driving change in the insurance sector and Lloyd's response through its three priorities – performance, strategy and culture.

By the end of this lecture, members would have gained an insight into:

- What's driving change at Lloyd's
- How Lloyd's is improving performance management?
- The latest on the Future at Lloyd's
- Why building a diverse and inclusive culture matters



This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.

CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.