



Continuing Professional Development Certificate

RADA 'Communicating with impact' masterclass

Date: Friday, 20 September 2019

Time: 9am - 11am

Speaker: Imogen Butler-Cole, Communications Skills Coach, RADA Business

In this IIL masterclass collaboration with RADA, Imogen Butler-Cole, gave an interactive workshop on developing communication skills in the workplace.

By the end of this masterclass event, delegates will have gained an insight into:

- Greater self-awareness of how they come across to others
- Greater command and understanding of their body, breath and voice
- Enhanced physical and vocal presence
- An understanding of different behaviour types
- Tools to flex their own communication style



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.