

The Civil Liability Act Whiplash & Discount rate reform

14 May 2019 Insurance Institutes of Leeds & Bradford

Samantha Ramen Director of Market Affairs



> Introduction

- > Brexit paralysis impact on domestic policy
- > Civil Liability Act whiplash reform
- > Civil Liability Act discount rate reform
- > Other Civil Justice Reform

	Agenda	
1		
2.		
3.		
4		
5.		
6.		



Keoghs Market Affairs Team – what we do



Keoghs

> Thought leadership

- > Engage directly at political and industry level
- > Recognised stakeholder by Government
 - > Ministry of Justice
 - > Downing Street Policy Unit No 10
 - > Department for Transport
 - > Claims Management Regulator
- > Targeted parliamentary engagement
- Extensive industry engagement (ABI, IUA, LMA etc)

Brexit's impact on domestic policy

- > Brexit dominates political landscape
- Machinery of Government almost at a standstill
- Civil servants diverted from "BAU" to move into DexEu
- Recently, reports of up to 4,000 civil servants told to abandon the day job to prepare for a no-deal Brexit





Whiplash reforms – The Civil Liability Act







The Civil Liability Act – Part 1 - whiplash reform



- > Received Royal Assent on 20 December 2018
 > Provides framework for the whiplash reforms
 > Secondary provisions:
 - > SCT increase
 - > New CPR rules & Pre-Action Protocol
 - > Direct Portal access: "LiP Portal"



MOJ Programme – Next Steps

- > Six key work streams:
 - > Technology portal development
 - > Rules CPRC to develop new rules / PAP
 - > ADR develop ADR capability / resource
 - > Medco deal with expansion of & LiP access to Medco
 - > Operations how the MIB will support the portal / "service"
 - Communication industry and consumers
- > Key industry stakeholder group:

Keod

- > ABI / Insurers / FOIL / APIL / Mass / Medco
- > Sprint planning workshops



Ministry of Justice





"Litigant in Person" Portal



- > New Portal to run alongside but separate from the current Portal
- > Will deal with all RTA claims under £5k in scope
- > Recognition that many LiPs may be represented
- > Outstanding issues...
 - Expansion of MedCo (consultation deadline 17 May)
 - > Appointment of ADR provider(s)
 - > Tariff+ and how to quantify "minor injuries"
 - > Interaction with credit hire claims
 - > Multi-defendant claims
 - > Counterclaims



Whiplash reforms – timings



> Trigger date:

> Date of Accident (confirmed publicly by MoJ on 7 February 2019)

> Implementation date:

- > Government aim is:
 - > Testing in October 2019
 - > Launch in April 2020
- > Reinforced by MIB's CEO at MASS conference in October 2018 and by MoJ's Deputy Director of Civil Justice at Westminster conference in February 2019



The Civil Liability Act – Part 2 - Discount Rate



Received Royal Assent on 20 December 2018

Changes the way the discount rate is set at regular intervals

Commences the first review of the discount rate



Discount rate – the decision maker



> David Gauke MP

> Lord Chancellor/Secretary of State for Justice

- > Previously Chief Secretary to the Treasury
- > Familiar with the issues
- Not afraid to make unpopular decisions "Uncork the Gauke!"



The new discount rate setting process

- > Rate will be set with reference to 'low risk' rather than 'very low risk' investments
- > 100% compensation principle
- > There will be a review of the rate every 5 years
- > The Government will establish an **independent expert panel** to advise the Lord Chancellor on the setting of the rate (this does not apply to the first review).







Discount rate - initial review of the rate

> The time periods in relation to the first review are:

- > 90 days to commence the review
- > 140 days to complete

- > The Lord Chancellor must consult the Govt Actuary and the Treasury:
 - > The Govt Actuary must be consulted within 20 days of the start of the 140 day period; and
 - > Must respond 80 days after the consultation request.



Discount rate - Timings of the first review

> The Civil Liability Act received Royal Assent on 20 Dec 2018.

> The timings for the first review, therefore, are:

Keoahs

- > The review commenced on **19 March 2019**;
- > The Govt Actuary Dept was consulted by **7 April 2019**;
- > The Govt Actuary Dept will respond by **26 June 2019**;
- The Review will be complete and the new rate set by 5 Aug 2019
- Remember: these are maximum timescales (the Government has its own incentive to expedite this because of the cost to the public purse – but does it have the bandwidth?)



MoJ Call for Evidence



- > Call for evidence published 6 Dec 2018
 - > 8 week timeframe, deadline: 30 Jan 2019
 - > Wide ranging call for evidence covers:
 - > investments available to claimants
 - > investment advice provided to claimants
 - > investments made by claimants
 - > model investment portfolios
- > Keoghs activity:
 - > Draft submission made available to clients in advance of the deadline (includes input from independent investment expert)
 - > Keoghs roundtable event on 23 January 2019



GAD and HMT – Terms of Reference

- The aggregation approach to outcomes swings and roundabouts.
- > CPI not RPI is the reference point.
- > Multiple rates for different types of claimant or losses to be considered
- > The issues of cost and affordability are not relevant (however...mustn't forget the politics at play here!)







Where is the rate likely to land?

In September 2017, the Government said that "if a rate were to be set today on the new basis, it would be between 0 and 1%".

> Where there is no trial date, we are settling above the official rate (range 0 to 1% - typically 0.5%)





CMC regulation reform

- > The Financial Guidance and Claims Act
 - > Royal Assent: 10 May 2018
- > What now?
 - > Implemented 1 April 2019
 - > How does this fit in with the whiplash reforms?
 - > What about CMC fee caps on PI claims?
 - > Keoghs submission to the Bill Committee Feb 2018
 - > JSC Report May 2018
 - Garry Hunter, FCA, Feb 2019: stakeholder discussion and "consultation in due course"
 - > PPI deadline: August 2019

Are You Owed £2000+

- Car Accident
- Trip At Work



- Not Your Fault
- No Win No Fee

(no question of whether or not claimant has actually suffered an injury...)

Jackson LJ – extension of FRC



The consultation seeks views on a number of the recommendations made by Sir Rupert Jackson in his Supplemental report of 31 July 2017. The Government are taking forward a number of those recommendations and are consulting on:

Extending FRC to all other cases valued up to £25,000 in damages

2. A new process and FRC for NIHL claims

3. Expanding the FT to include the simple 'intermediate' cases value £25,000-£100,000

> Consultation

- > Consultation launched: 28 March 2019
- > Consultation closes: 6 June 2019
- > Civil Procedural Rules Committee no primary legislation required.
- > Keoghs activity
 - > Roundtable in London 30 April 2019 with key civil servant on this issue
 - > Draft response to clients in mid-May



What else...?

- > Post legislative review of LASPO
- > Lord Justice Briggs online court
- Customer focus claims inflation (Chap 4 of FCA Bus plan 2018/19, dual pricing, CMA investigation into loyalty penalty following Citizens Advice super complaint



Keoghs

Head office: 2 The Parklands Bolton BL6 4SE

Offices in: Bolton Coventry Glasgow Liverpool London Manchester Southampton

