



# Continuing Professional Development Certificate

## Spotting the 'bad apples' - Risk management of personnel

**Date:** Wednesday 6 February 2019

**Time:** 1.10pm - 1.55pm

**Speaker:** John Taylor, Co-author, 'Bad Apples', JT International Partnership Ltd

In this lecture John Taylor described the principal causes for bad behaviour in the workplace, how they can be identified and what can be done to reduce the risk. John explained that most like to think that the Insider Threat - “employees behaving badly” was because the employees were bad. However, he concluded that this was only partially true. Some employees were bad but most bad behaviour was the result of bad managers. In his presentation John drew mostly on examples from the aviation industry but also elsewhere. John also described the extent of the problem, the specific causes, how to identify where in an organisation the threat is highest and what can be done to reduce the threat.

**By the end of this lecture, members would have gained an insight into:**

- The size of the problem of the Insider Threat
- The causes of staff behaving badly
- How to identify where in an organisation the threat is greatest
- Solutions to the problem of the Insider Threat



This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.