



The Insurance
Institute of London
Chartered Insurance Institute

Continuing Professional Development Certificate

The new retirement journey

Date: Tuesday 8 January 2019

Time: 1.10 pm - 1.55 pm

Speaker: Michelle Cracknell, formerly Chief Executive, Pension Advisory Service

In this IIL lecture on the retirement journey, Michelle discussed how changes to society, changes to legislation and behaviours have affected the retirement journey. She drew on the insight that The Pensions Advisory Service (the Government's public service for pensions guidance), has on customers.

By the end of this lecture, members would have gained an insight into:

- The changes to society and the implication on pension planning;
- How the changes in pension legislation have shifted responsibility;
- How people are reacting to the changes to the pension landscape and
- What more needs to be done



This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.

CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.