



The Insurance
Institute of London
Chartered Insurance Institute

Continuing Professional Development Certificate

Communicating with skill

Date

Friday 4 January 2019

Time

9.30 am to 12.30 pm

Speaker

Adrian Kirk, Communications Skills Coach, RADA

Learning outcomes

By attending this event, delegates will have:

- Explored different personal communication styles
- Created an enhanced physical and vocal presence
- Learnt how to understand different behaviour types
- Discovered new strategies for building a rapport and having effective conversations with others.



CII CPD event accredited - demonstrates the quality of an event and that it meets CII member CPD scheme requirements.

This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.