



The Insurance
Institute of London
Chartered Insurance Institute

Equality and Diversity Policy

Introduction

The Insurance Institute of London provides membership and services to a diverse profession. It seeks to:

- promote ethical business and professional practices among persons engaged or employed in insurance or financial services;
- create an inclusive local institute which represents the background of its members.

The Insurance Institute of London values and respects diversity and strives in all of its activities to take account of and reflect the interests of all the people it serves in line with section 5 of the Chartered Insurance Institute (CII) Code of Ethics with which all Insurance Institute of London members must comply.

1. Commitment

The Insurance Institute of London strives to

- 1.1** eliminate unjustifiable discrimination on any grounds including age, disability, gender identity, marriage and civil partnership, pregnancy and maternity race, religion and belief, sex, sexual orientation or any other status.
- 1.2** promote equal treatment and diversity for all existing and potential stakeholders including Members, examination candidates, learners, Council and committee members and contractors in all its practices and arrangements
- 1.3** Encourage a wider diversity of people to work in insurance and financial services and to become members of the CII and Insurance Institute of London

2. Strategic Objectives

In order to make progress towards fulfilling its commitments, the Insurance Institute of London aims to become an organisation that:

- 2.1** strives to carry out its responsibilities fairly and consistently – in compliance with equalities and anti-discrimination legislation and the equality and diversity policy by:
 - ensuring that its policies, processes, systems and procedures do not discriminate unjustifiably and consider how equality of opportunity for all stakeholders can be ensured.
 - making changes to policies, processes, systems and procedures where inequalities or discriminatory practices are identified
 - making reasonable adjustments and changes to access requirements where possible and practicable
 - ensuring equality of opportunity for all stakeholders
- 2.2.** works towards a more inclusive profession which is able to provide sensitive, appropriate and high-quality professional services to diverse clients

- 2.3. seeks to encourage a diverse profession by taking into account and promoting the interests, views, needs and aspirations (commensurate with the Insurance Institute of London's equality and diversity commitment) of all sections of the profession by:
 - understanding the needs and issues of the different groups within the profession and identifying and mitigating against any barrier to exam entry and qualification and any other product or service provided by the Insurance Institute of London;
 - challenging views and policies which either fail to take account of or are silent on the impact on different groups in the profession, users of financial services and the Insurance Institute of London;
- 2.4. develops the Insurance Institute of London governance structure and organisational capacity to deliver its equality and diversity commitment by:
 - working towards ensuring that the Council and committees in all their activities reflect and represent the diversity in the profession their members and other stakeholders;
 - ensuring that resources are adequate and used effectively to support equality and diversity activities;
 - providing those involved in the governance and management of Insurance Institute of London with the knowledge and the confidence to deal with equality and diversity issues in an inclusive and robust manner.
- 2.5. works towards adopting good practice on equality and diversity issues by:
 - actively promoting equality and diversity with its Members and stakeholders ;
 - regularly reviewing and assessing progress toward achieving its equality and diversity goals.

3. Implementation

3.1 Responsibility

Everyone is entitled to be treated equally and without unjustifiable discrimination. They also have responsibilities to act without unjustifiable discrimination to others.

- 3.1.1 Responsibility for ensuring that progress is made on equality and diversity issues has been delegated to the Insurance Institute of London's Representatives Committee which reports to Council and is a regular item of report at its meetings.
- 3.1.2 Other committees have a responsibility to ensure that equality and diversity issues are taken into account fully in respect of their responsibilities and spheres of activity.
- 3.1.3 Each Council and committee member has responsibility for complying with and promoting the Insurance Institute of London equality and diversity policy and for ensuring they have read and understood the policy.

3.2 Communication

The Insurance Institute of London will communicate its equality and diversity policy and activities to its Members using a variety of methods and formats.