

Continuing Professional Development Certificate

"All change" Adjusting losses on new generation passenger aircraft

Date: Wednesday 21 March 2018

Time: 1.15pm - 2.00pm

Speaker: John Bayley, Regional Director, Europe and Russia, McLaren's Aviation

In this IIL lecture John Bayley discussed the changing environment of aviation claims due to the introduction of new technology and some business aspects that influence the costs being generated in claims and considerations needed in various methods of adjustment. John explained that as new technologies were rapidly being used in aircraft and engine design, the event of a loss brings the cost and availability of those into focus. New repairs and inventory material management techniques play a large role in the consideration of claims handling. The costs associated with new repair methods have brought pressures that require thinking outside of the traditional time and material repair solutions. In conclusion, John discussed some of the recent trends seen in the way the manufacturers have developed their products and some of the considerations that need specific skills in the course of claims management.

By the end of this lecture, members would have gained an insight into:

- The new technology and materials used in modern passenger aircraft
- An understanding of how engine technology continues to develop
- The implications of these technological changes to the cost of claims and in addition the change that this new technology signifies for the claims profile that the aviation insurance market will face in the future.



This lecture or podcast can be included as part of your CPD requirement should you consider it relevant to your professional development needs. It is recommended that you keep any evidence of the CPD activity you have completed and upload copies to the recording tool as the CII may ask to see this if your record is selected for review.