



The Insurance  
Institute of  
Ipswich, Suffolk  
and North Essex  
Chartered Insurance Institute



Dear Members...

I don't know about you but as 2018 kicked off, I nearly got beaten by the New Year blues. January swooped in, putting an end to the festivities, dousing out the lights and vacuuming up all the glitter, regimenting the calendar, taking away precious time with family and friends and replacing it with what then felt like mundane duties of just 'keeping things going'. And then, as reality hit, I started worrying about all of the things I wanted to achieve during my presidential year, and whether I would be able to finalise the plans I'd started, and make sure they were successful. But luckily, that didn't last long. Thanks to fantastic support and hard work from my fellow council members, it soon became clear that we are still very much on track, and I am extremely excited for the next few months and beyond. I picked myself up, shook myself off and made myself get on. I have loads to look forward to throughout the year and after all, the festive period – with all its blissful, exhilarating escapism - will happen all over again in about 48 weeks' time!

## Getting our heads together

Our annual charity quiz is booked for Thursday 8th February at Degero in Ipswich. We are raising money for my chosen charity, the Addenbrooke's Charitable Trust. Following last year's success, the format of the evening will be very similar, and we are asking teams to arrive at 6pm for a 6:30pm start. The cost is £5 per person for teams of up to six people. Nibbles will be provided, and there will be a cash prize for the first placed team. Click [here](#) to book your team in.



## Ipswich CII Symposium – Thursday 22nd March 2018

Booking is now open for this all-day event, so click [here](#) to look at the programme and secure your place. We have arranged a full schedule - which will earn you 6 hours of CPD! The aim of the day is to reinforce the values of equality, diversity and inclusion, bringing together the ideas that I have been promoting throughout my year, alongside some practical and technical sessions.

This event kicks off with an 'Industry Role Models Panel Discussion', which will see the people I have interviewed



throughout the year come together to have some important discussions around equality, diversity and inclusion. Alongside Sam White, Jess Addison and David Williams, this will include Devdeep Ahuja, rehabilitation services manager at Broadspire, whose fascinating 60-second interview is included at the end of my message.

## Annual Dinner – Friday 20th April 2018

Numbers for the annual dinner are now up to 220; we can squeeze in two more tables but then bookings will close. Contact me at [Johanna.mulley@crowco.co.uk](mailto:Johanna.mulley@crowco.co.uk) to secure your place.

## Student Successes



I was really pleased and honoured to host our CEO, Sian Fisher to talk to us about recent developments within the CII, moving from strategy to action. I have had some great feedback following this session, which was hugely engaging. Thank you to all who attended and participated in the lively discussions.

This session ended with a prize giving to members who had successfully completed a qualification in 2017 – including two national prize winners! We have a huge number of students studying and sitting exams each year, often alongside several other commitments and it's important that we recognise their achievements – so let me offer our hearty congratulations to all of the following:

### **P90 Cargo and goods in transit insurances - McNeil and Wallace Award**

Coral Young

### **Diploma in Insurance – The John Poel Prize (BIBA)**

Eleanor Chisnall

#### **Advanced Diploma in Financial Planning**

Michael Card  
Russell Golledge  
David Greenwood  
Celia Mason  
Stewart McLean  
Elizabeth Reed

#### **Advanced Diploma in Insurance**

Juliet Bailey  
Emily Cameron  
Adam Clark  
Leonie Parkins

#### **Diploma & Regulated Diploma in Financial Planning**

Ashma Begum  
Laura Blyth  
Tom Crowther

#### **Diploma in Insurance**

Jessica Addison  
Laura Barnes  
Kimberley Birch  
Thijs Butterman  
Michael Capleton  
Abigail Coates  
Nathalie Conn  
Patrick Cowen  
Lauren Double  
Thomas Drury  
Daryl Fisk  
Edward Griffiths  
Jordan Harrison  
James Johnstone  
Katie Jones  
Joshua Laming  
James Milbourne  
Kate Sarginson  
Dominic Sindall

## Diploma in Financial Planning

Kevin Palmer  
Adam Payne  
Julie Steele  
Lisa-Jayne Vines  
Scott Wright

Mark Standen  
Matthew Thickitt  
David Vaughan  
Andrew Bismann  
Christopher Clements  
Joshua Lamb  
Andrew Senior  
Stefanie Shedd  
Lucy Thomlinson

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Johanna Mulley  
President at the Insurance Institute of Ipswich, Suffolk and North Essex



## \*\* JUST A MINUTE... \*\*



Devdeep Ahuja, rehabilitation services manager at Broadspire, always thought he would be a doctor - but sometimes, life can take you in a direction that's as rewarding as it is unexpected

### **Q When you were a child, what did you want to be when you grew up?**

**A** I wanted to be a doctor; and that stayed the case right up until - well, until I didn't get the grades to join the medical programme at university, I suppose. I'd always taken it for granted that I would be a doctor, but actually, a lot of that was probably shaped by my parents' expectations. I'm not sure exactly why I was drawn to the physiotherapy programme, but as well as wanting to understand more about therapy as a profession, I suspect I was at least partly thinking of the possible glamour of being a sports physio, and working with football stars and cricket teams. None of that happened, of course! I completed my undergraduate training in India, then worked as a junior physio for a couple of years before moving to the UK to study for my MSc. I worked in the NHS as a senior physiotherapist, then moved to rehabilitation case management. After achieving my doctorate degree, I started at Broadspire, where I've been since 2011. So I am a doctor after all, albeit not exactly in the way my parents were hoping.

### **Q Who have been your inspirations along the way?**

**A** Many people. My family, of course - particularly my mother, with all the hard work she did to bring us up. And professionally, I would say that my ex-boss here at Broadspire, Deborah Edwards, who has only recently left, has been a huge influence on me, and instrumental in helping me understand the insurance world and how it works. It's an industry that's contributed so much to society, offering protection when things go wrong. In the area of rehabilitation, we are often working with people who have had profoundly life changing injuries; insurance can help them recover, return to work - get their life back. That's quite a powerful thing.

### **Q What are your proudest professional achievements so far?**

**A** Completing my doctorate, definitely. And also, when my research was recognised with a Rehabilitation First Research Award in 2016, and seeing the impact it's had on the industry.

### **Q What do you do to relax?**

**A** I've taken up running, and have completed three half marathons - I'm hoping to finish a full marathon next year. And I volunteer for a charity that is working to set up a centre to help feed the homeless in Milton Keynes at the moment.

**Q What advice would you give a young person just starting out on his or her career right now?**

**A** Persevere; be persistent, but patient. Take it one step at a time, show resilience... and you'll make it to the top.

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