

# Driverless Cars – The future of road transport and the implications for insurance

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Chartered  
Insurance  
Institute

Standards. Professionalism. Trust.

@AXADavidW



## Learning Objectives - What will we cover today?

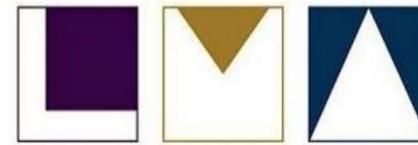
At the end of this event, you will:

- Have gained an understanding of some of the Government backed consortia and why AXA & other insurers are involved in these
- Seen how the UK Insurance industry is responding and the workings of the ABI ADIG
- Understand details of the governments work with regard to making **Connected & Autonomous Vehicles** (CAV's) a reality for the UK
- Be aware of Possible Timelines for the various stages of Driver assistance systems moving through to fully autonomous driving
- Discussed possible impacts of CAV's on the current insurance market, including changes to Motor and Public/Products Liability

# Autonomous Driving Insurance Group (ADIG)



CLEAR ► CONCISE ► CONNECTED



LLOYD'S MARKET ASSOCIATION



# Why are Insurers Involved?

**35 Million Vehicles**

licensed on the road

This figure has increased every year since the end of the Second World War (except 1991)

**90%**

of all accidents are caused by driver error

**1,700+**

people died in vehicle collisions in the UK in 2013

Road traffic injuries are the leading cause of death among young people, aged 15–29 years



**2,500**

lives saved in the UK by 2030



**£2,767**

average cost claimed for car insurance

**£11,292**

average cost claimed for bodily injury



**£16bn**

annual cost to GB economy



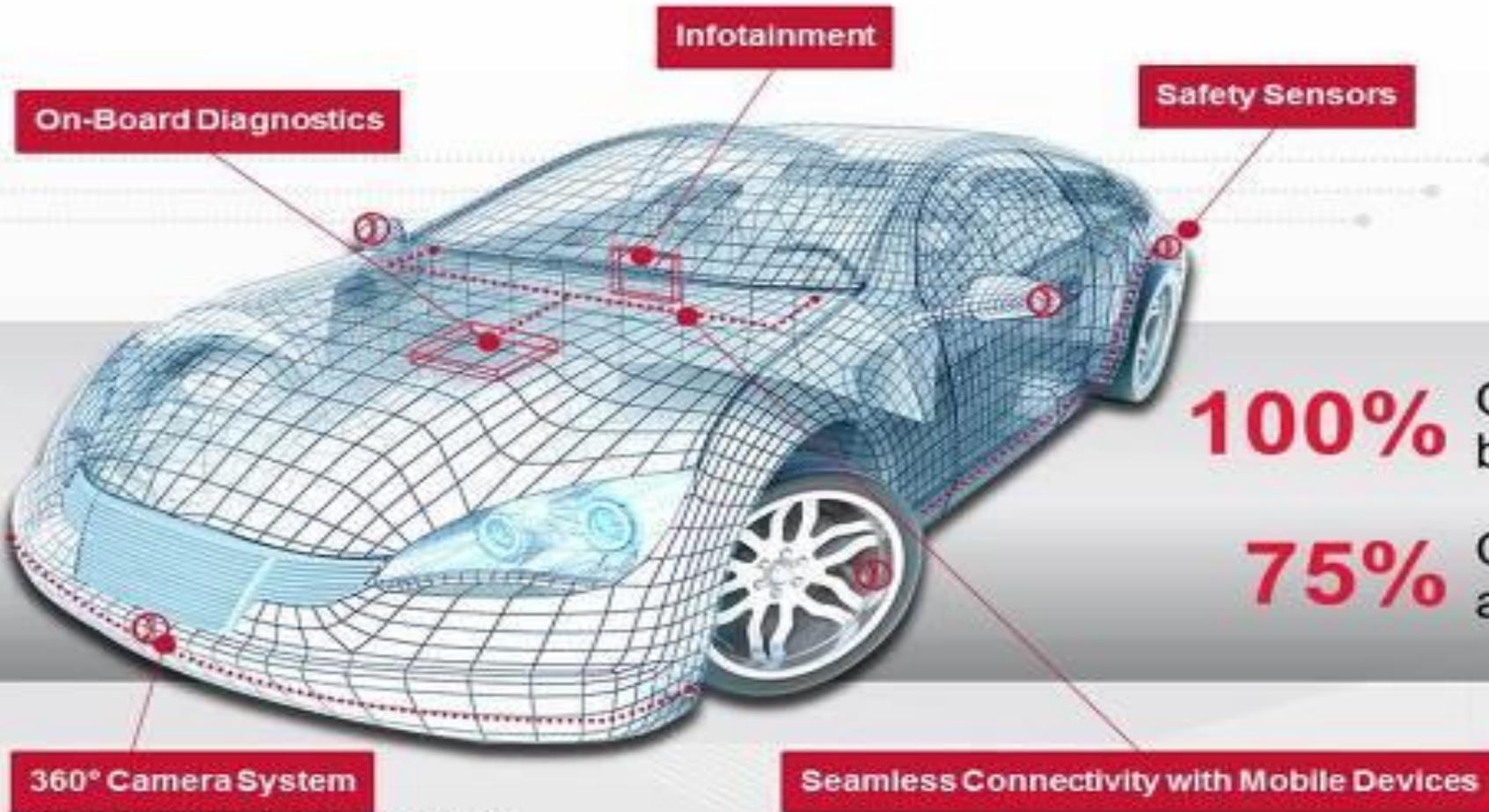
**46%**

17-30 year olds do not hold a full driving licence

# Connected & Autonomous Vehicles (CAV's)

## THE CONNECTED CAR

## “DRIVERLESS CARS”



**100%** Of cars will be connected by 2025<sup>1</sup>

**75%** Of cars on the road will be autonomous by 2035<sup>2</sup>

Source: <sup>1</sup>GSMA 2013, <sup>2</sup>Navant Research 2013

# Bristol - Venturer

**BAE SYSTEMS**

**brl**  
Bristol Robotics Laboratory

**UWE Bristol** | University of the West of England



**Fusion Processing**



**WILLIAMS**

**First**



**South Gloucestershire Council**

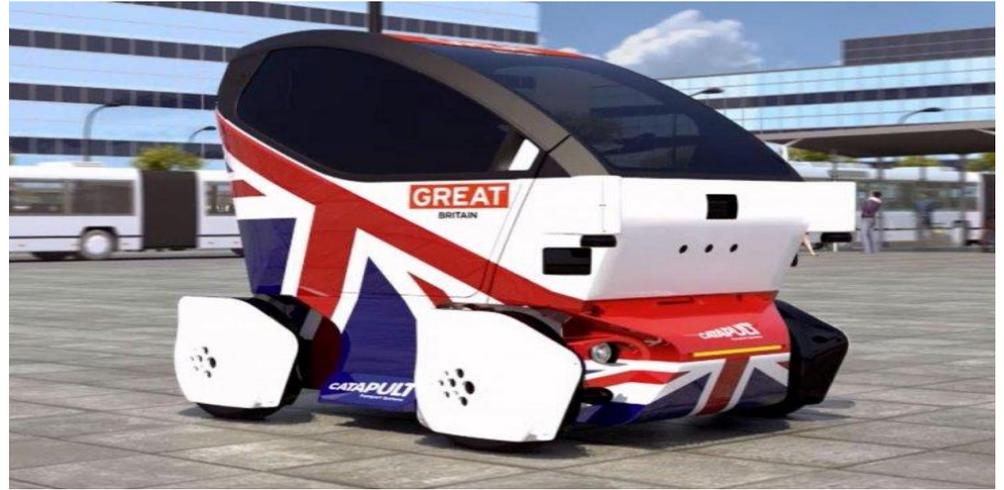
**University of BRISTOL**



Testing technology plus a focus on legal and insurance implications



# Milton Keynes – UK Autodrive



**TATA MOTORS**



milton keynes council



The Open University



Coventry City Council

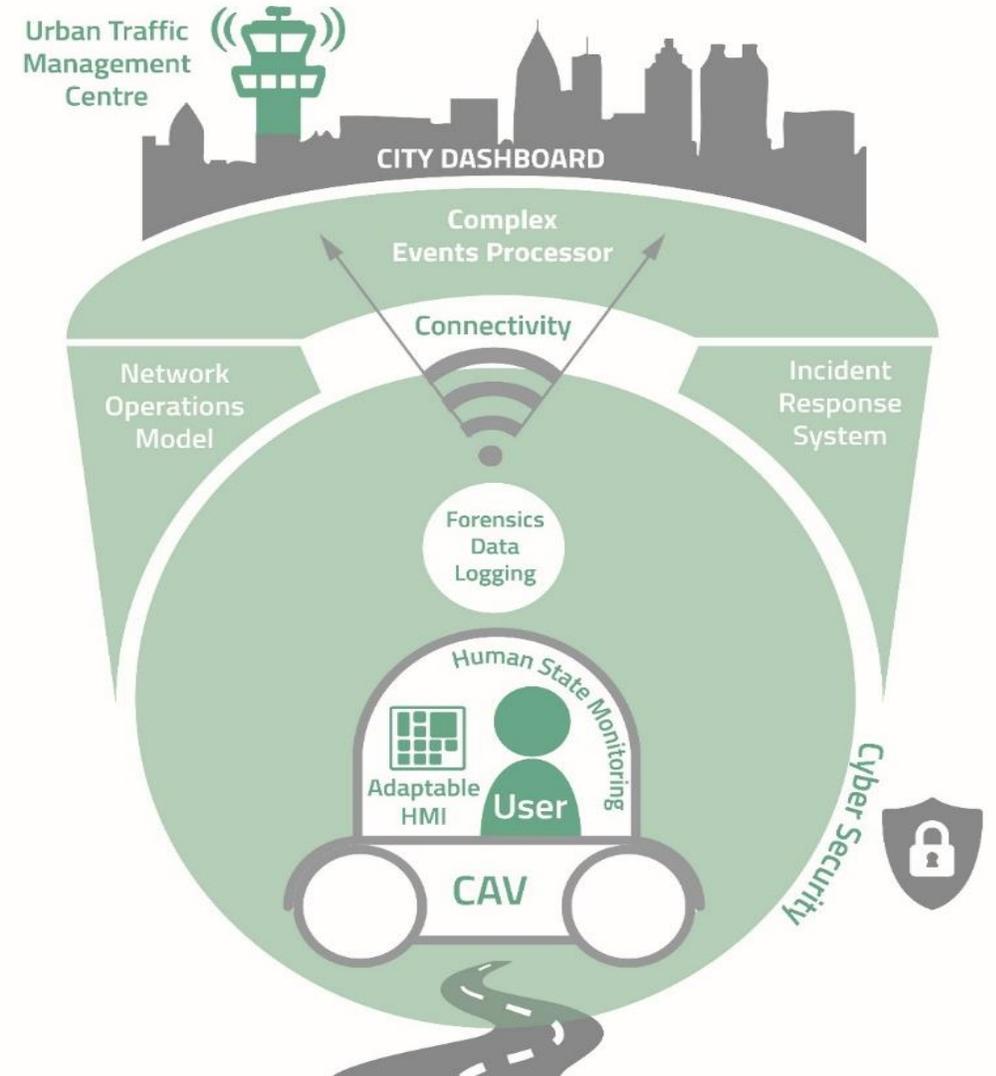


Vehicle Technologies and looking at integrating vehicles into urban environments





1. To develop an understanding and articulation of user needs and expectations of CAVs in order to maximise the mobility potential they pose.
2. To develop usable adaptive interfaces, performance certification processes and products and services that enable secure, trustworthy and private technology within CAVs.
3. To capture the data created by CAVs to develop innovative new tools and products.
4. To leverage existing investment to expand validation and test capabilities in both urban and interurban networked environments and enhance the commercial opportunities this will deliver.



Flourish, CAPRI & others followed the initial round of investment

# CAPRI - Connected & Autonomous POD on-Road Implementation

***Project will trial POD mobility service at Queen Elizabeth Olympic Park***

***Pilot could pave the way for the use of autonomous and connected vehicles in airports, hospitals, business parks and shopping centres***

## About CAPRI

CAPRI (Connected & Autonomous POD on-Road Implementation) is a large consortium comprising 20 partnering organisations.

With a strong mix of academia, business and public sector authorities, each member will play an important role in the delivery of the CAPRI mobility service pilot scheme. The 20 CAPRI partners are: AECOM, AXA, Burges Salmon, Conigital, dynniq, ESP Group, Fusion Processing, Heathrow, Loughborough University, NEXOR, Queen Elizabeth Olympic Park, South Gloucestershire Council, Transport Simulation Systems, University of Warwick, University of Bristol, thingful, TVS, University of the West of England, Westfield and YTL.



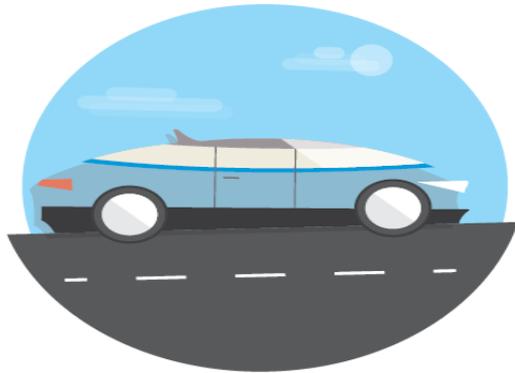
# Back to Bristol & Venturer....



<https://youtu.be/k1JRmMA7NqU>



# Consortium Project Prospectus - The 4 'T's!



## Transport

The deployment of CAV capability has considerable ramifications on the wider transport sector and cities/communities in general. Key questions that must be addressed relate to the infrastructure investment needed, the data intelligence that can be garnered for a transport operator, and how CAV is one piece of the Smart City puzzle.



## Time

CAV deployment is a question of 'when' rather than 'if'. For the UK to create a competitive advantage it is necessary to continue to invest in this area. Significant growth potential exists as well as growing global competition. The UK must maximise the opportunities that regulation currently provides and aggressively target market growth in the areas of testing and validation.



## Testing

Independent validation is fundamental to emphasise the capability and safety of any solution in the CAV space. It is vital that appropriate and audited testing takes place in a controlled environment before any deployment takes place in. As the software and hardware components come from multiple vendors and integrated numerous ways, the various levels of testing required must be fully understood and integration with primary and secondary parts must be considered. The communications backbone must be robust and secure with a realistic urban backdrop. This is necessary to fully understand real life deployment issues.

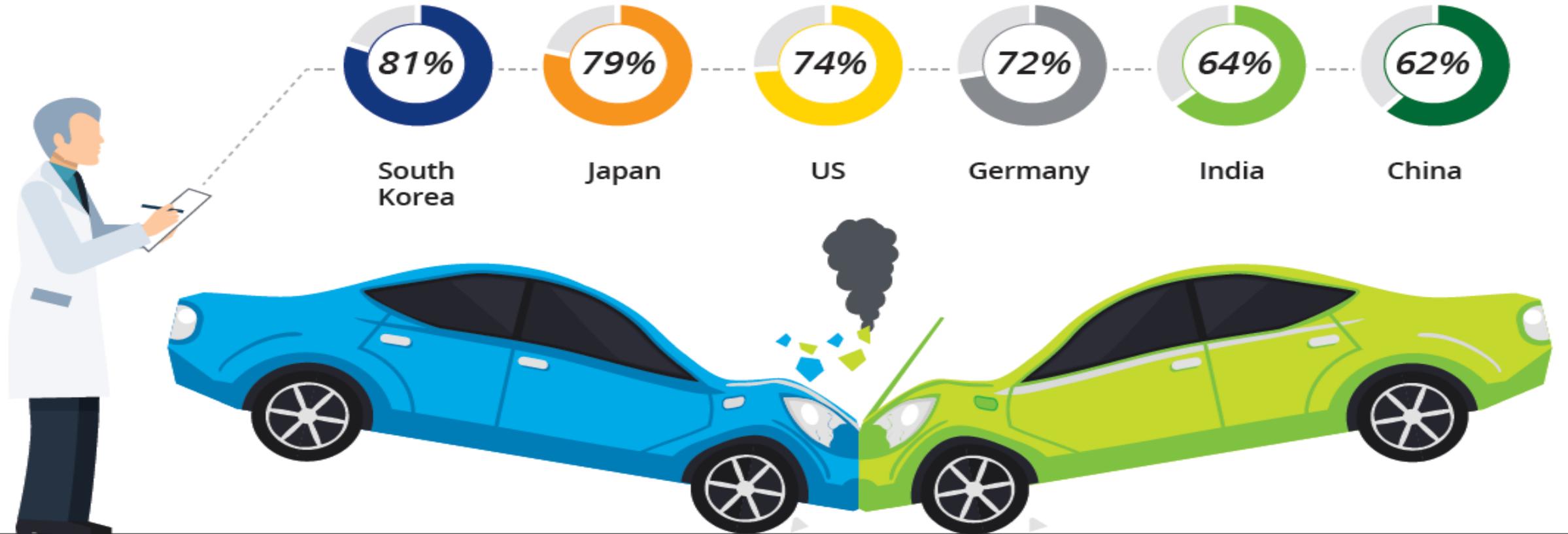


## Trust

People must believe and trust the technology they are using. They must feel safe and want to use/buy new services that CAV open up to them rather than being sold solutions that are not fit for purpose or for person. CAV must be safe, secure and valued by the consumer and understanding the behaviour and emotions around CAV is an important step towards deployment.

# TRUST?

*Percentage of consumers who feel full self-driving vehicles will not be safe*

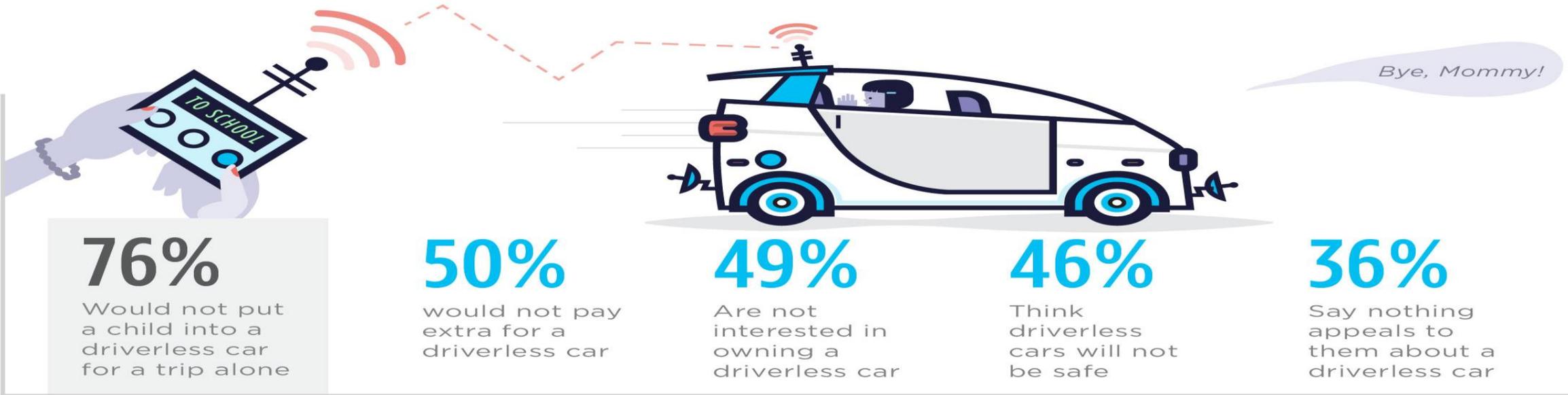


Source: Deloitte Global Automotive Consumer Study

# Do people actually want 'Driverless Cars'?

nerdwallet

## 1. Overall, consumers are skeptical about driverless cars:

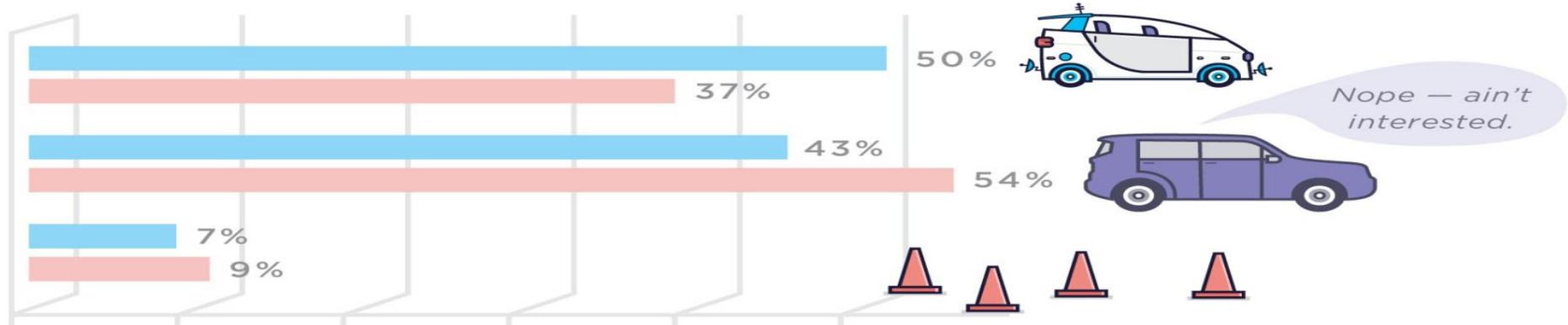


## 2. Interest in owning a driverless car:

nerdwallet

Men █ Women █

Interested  
Not interested  
Not sure

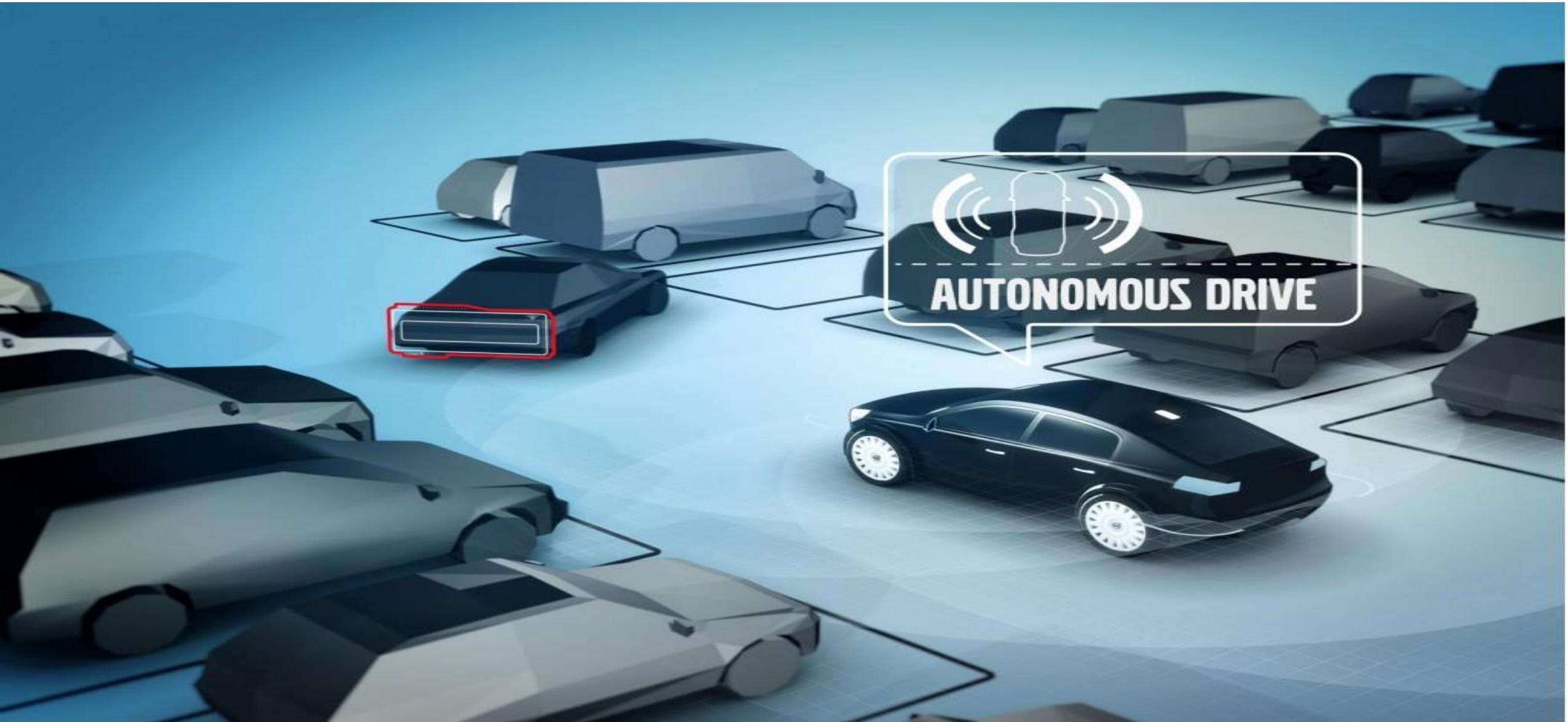


# Public Perception – A History of Distrust & Fear





# TRANSPORT - Integrated Solutions & Wider Implications



# TESTING – Understanding the Technology

## Under the bonnet

How a self-driving car works

Signals from **GPS (global positioning system)** satellites are combined with readings from tachometers, altimeters and gyroscopes to provide more accurate positioning than is possible with GPS alone

**Lidar (light detection and ranging)** sensors bounce pulses of light off the surroundings. These are analysed to identify lane markings and the edges of roads

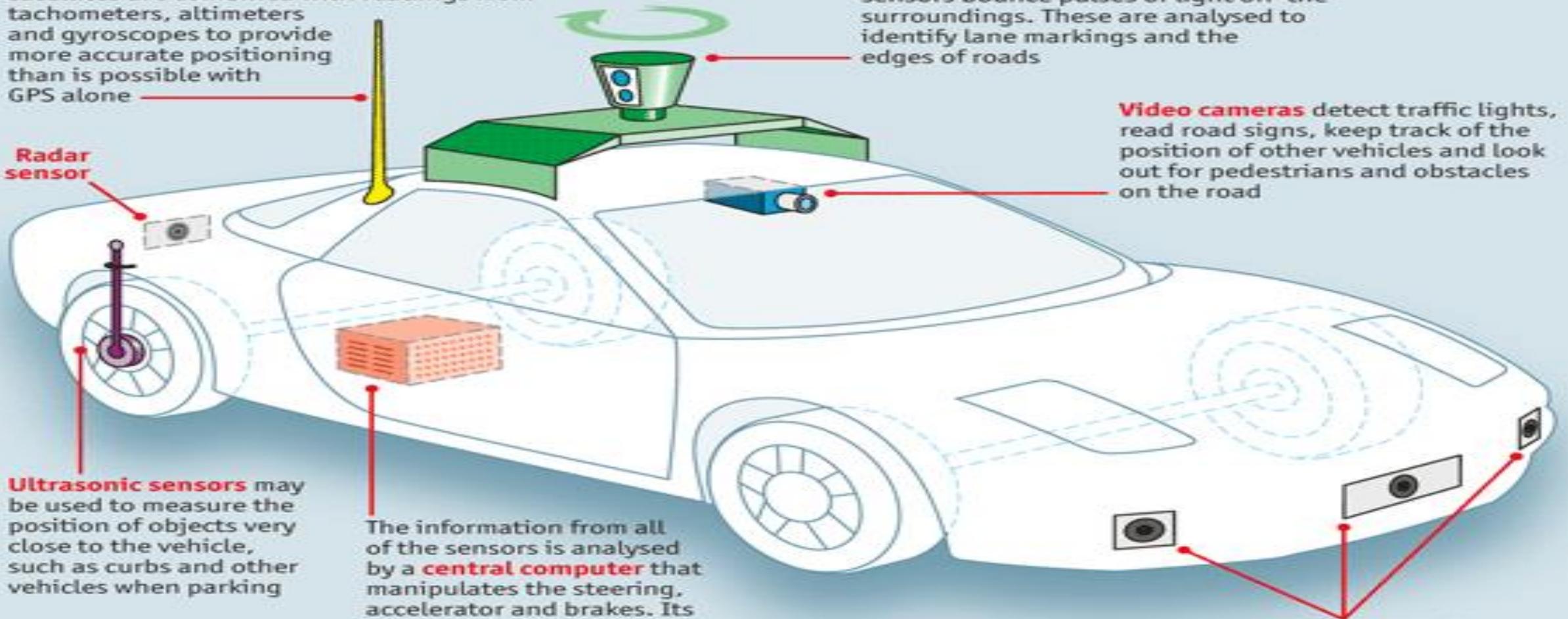
**Video cameras** detect traffic lights, read road signs, keep track of the position of other vehicles and look out for pedestrians and obstacles on the road

**Radar sensor**

**Ultrasonic sensors** may be used to measure the position of objects very close to the vehicle, such as curbs and other vehicles when parking

The information from all of the sensors is analysed by a **central computer** that manipulates the steering, accelerator and brakes. Its software must understand the rules of the road, both formal and informal

**Radar sensors** monitor the position of other vehicles nearby. Such sensors are already used in adaptive cruise-control systems



# AUTOMATION LEVELS OF AUTONOMOUS CARS

## LEVEL 0



There are no autonomous features.

## LEVEL 1



These cars can handle one task at a time, like automatic braking.

## LEVEL 2



These cars would have at least two automated functions.

## LEVEL 3



These cars handle “dynamic driving tasks” but might still need intervention.

## LEVEL 4



These cars are officially driverless in certain environments.

## LEVEL 5



These cars can operate entirely on their own without any driver presence.

# From ADAS to Automated Driving

SAE Level	0	1	2	3	4
	None	Assisted	Partial	Conditional	High
Estimated Timeline	Current	Current	2016	2018	2021
Control of steering, throttle, brakes	Driver	Driver & Vehicle	Vehicle	Vehicle	Vehicle
Monitoring of driving environment	Driver	Driver	Driver	Vehicle	Vehicle
Responsibility if driver fails to take control when requested	Driver	Driver	Driver	Driver	Vehicle
System capable in...	No capability	Some driving modes	Some driving modes	Some driving modes	Some driving modes

- Driver perception could be that vehicle is responsible...
- But vehicle is not responsible yet



# TIME – Crystal Balls at the ready!

## Stages of Automation

Thatcham  
Research  
*Safer cars, fewer crashes*

Today



2018/19



2021



2025



Assisted Driving

Automated Driving

# Modern Transport / Vehicle Technology & Aviation Bill / Automated and Electric vehicles Bill - The Big Question - Who Pays?

**Thatcham  
Research**  
*Safer cars, fewer crashes*

ABI

What was the  
time and location  
of the crash?

DATA

Who was in  
control, the driver  
or the car?

IS THE  
DRIVER LIABLE?

WHO PAYS WHEN  
A DRIVERLESS CAR  
CRASHES?

IS THE CAR  
MANUFACTURER LIABLE?



# UK Department for Transport proposal

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## UK Government's policy aim:

- Ensure there is compulsory insurance requirement to protect victims in collisions involving a highly automated vehicle; and
- The process for the victim to make a claim is not significantly different from claims arising from conventional crashes.

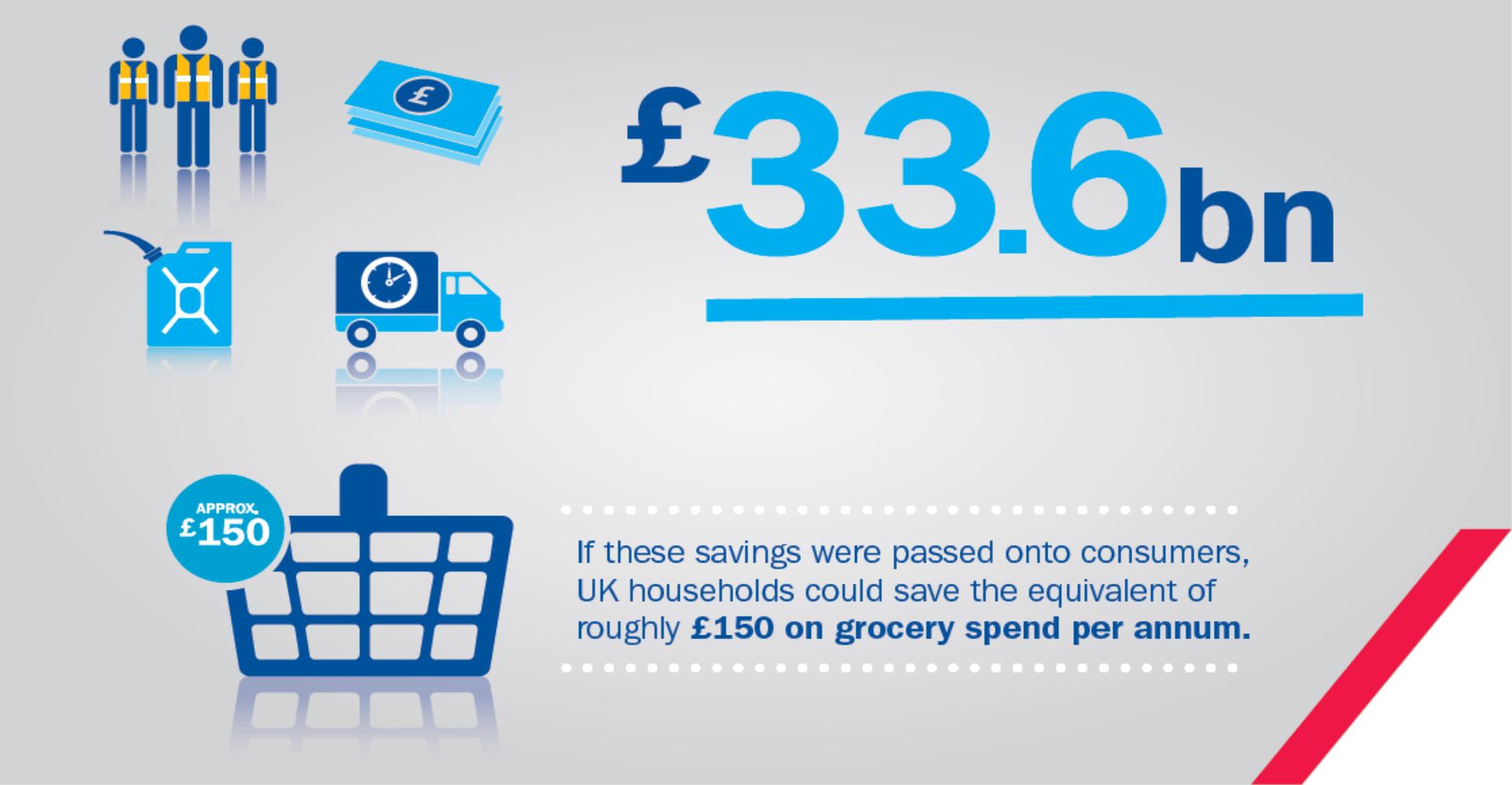
## Their proposed solution:

- Don't change the civil liability regime;
- First route for the victim is via the driver/policy holder of the highly automated vehicle
- but... ***require that the owner has legal responsibility for making sure there is in place an insurance policy that includes cover for the manufacturer's and any other entities' liability.***

# AXA Report on Commercial Vehicle Impact

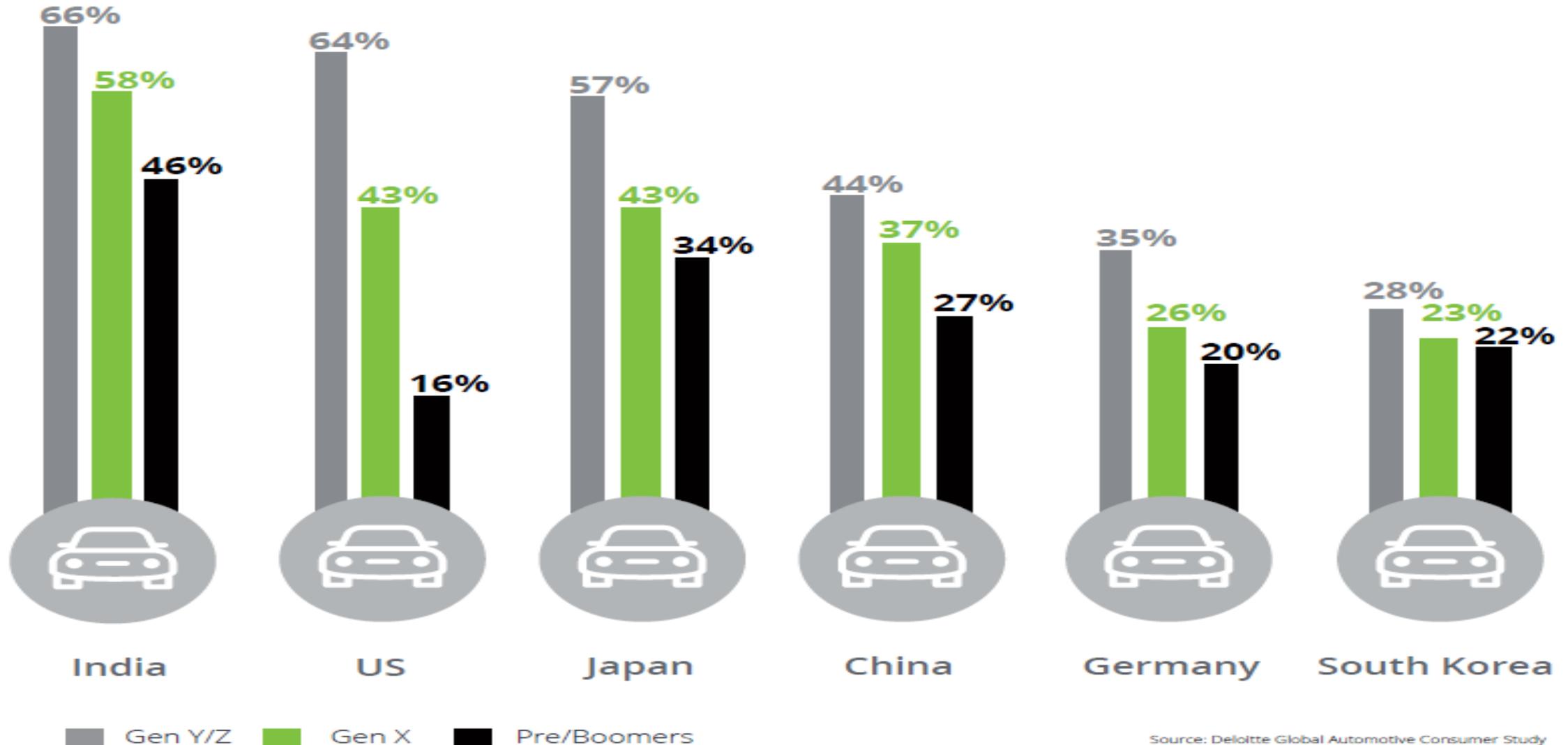


# Estimated Savings over 10 years



# Society - Sharing and The Uber Effect?

*Percentage of consumers who use ride-hailing services that question whether they need to own a vehicle in the future, by generation*



Source: Deloitte Global Automotive Consumer Study

# Sharing Society

2 400 156 MEMBERS IN EUROPE

Most popular car share trip in the UK:

London

Manchester

£18  
per passenger

Poland **NEW!**

The Netherlands, Belgium & Luxembourg **NEW!**

Most popular car share trip in France:

Paris

Rennes

21€  
per passenger

Most popular car share trip in Italy:

Rome

Milan

28€  
per passenger

Portugal **NEW!**

Most popular car share route in Spain:

Madrid

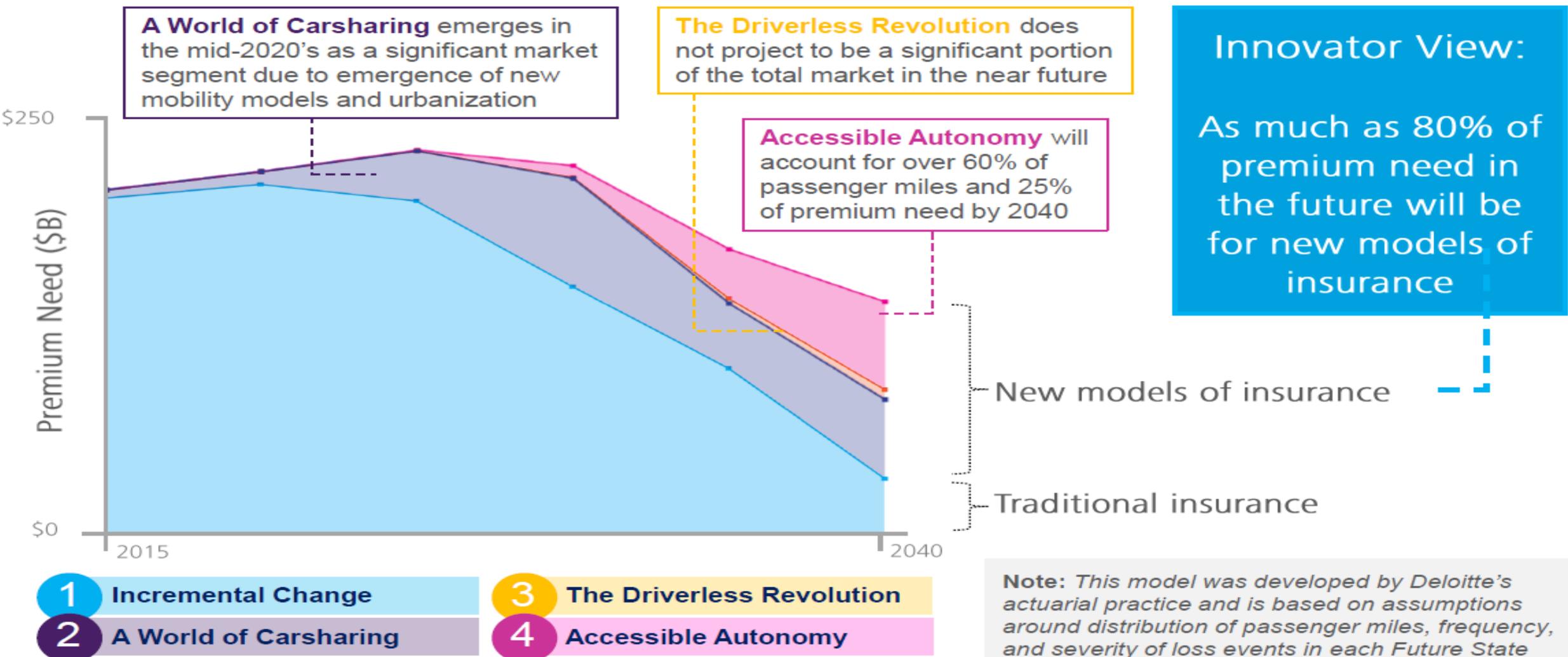
Valencia

15€  
per passenger





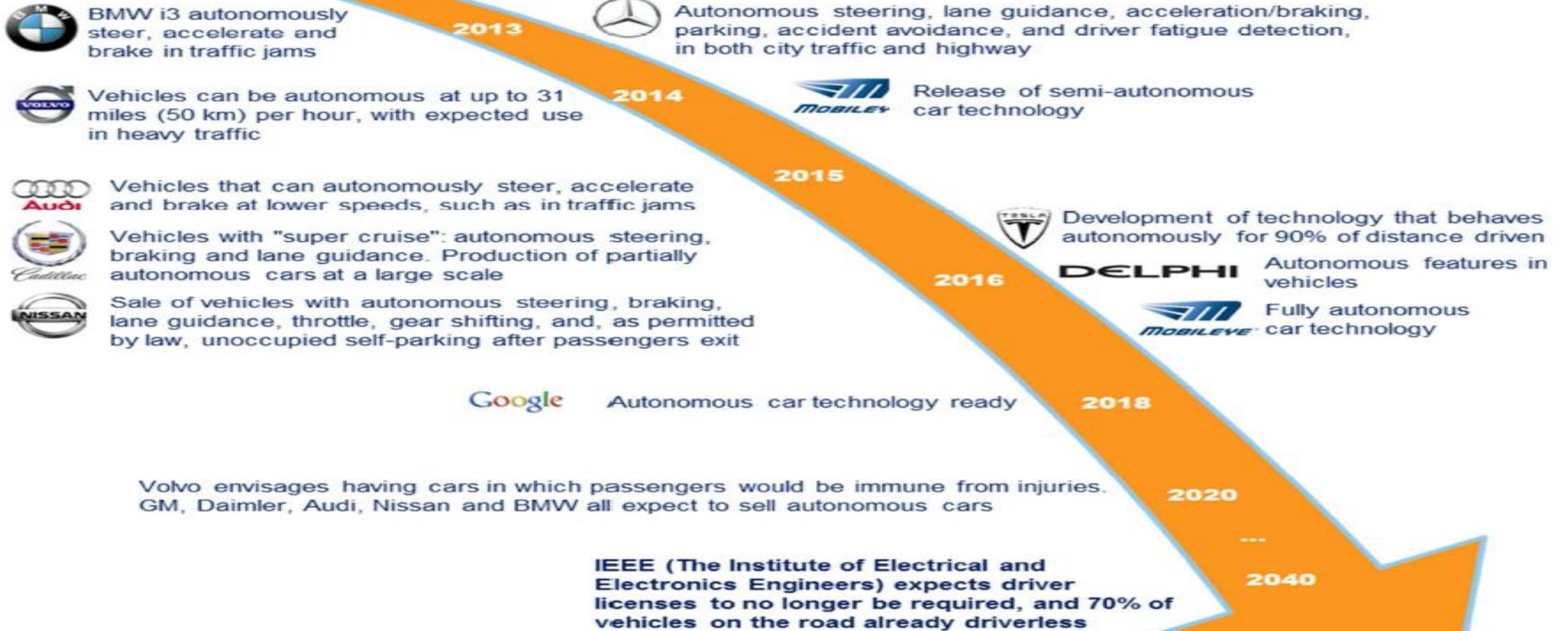
# The premium mix will move away from traditional auto policies and decline overall



Source: Deloitte analysis

*Note: This model was developed by Deloitte's actuarial practice and is based on assumptions around distribution of passenger miles, frequency, and severity of loss events in each Future State*

# Not *if* but *when!*



INSTEAD OF RISKING ANYTHING NEW,  
LET'S PLAY IT SAFE BY CONTINUING OUR  
SLOW DECLINE INTO OBSOLESCENCE.





Thankyou for Listening

@AXADavidW



A man in a blue jacket and jeans is running happily on a grassy area, carrying a young child on his shoulders. The child is wearing a striped shirt and polka-dot overalls. In the background, a red car is parked on a road, and there are lush green trees.

# Imagine technology that saves over 1m lives a year

AXA is a partner in the development of driverless car technology, helping to create a future with safer roads.

See for yourself at [axa.co.uk/xxxx](http://axa.co.uk/xxxx)

**We're restless for a reason**

1m lives worldwide